



Community Needs

Assessment

FY 2019 – 2021

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“Poverty does not belong in civilized human society. Its proper place is in a museum.”
- Muhammad Yunus, social entrepreneur and Nobel Peace Prize recipient

Executive Summary

Solutions That Empower People, Inc. or “STEP” has been the designated community action agency responsible for carrying out anti-poverty work in Franklin and Patrick counties of Virginia since 1966. It is our Mission to work with our community partners to facilitate solutions that empower people to overcome their barriers to economic, educational and developmental success. With this objective in mind, and as the needs of these communities have changed and new opportunities became available, STEP has evolved to meet those needs through an array of programs and services that focus on early childhood education (Early Head Start and Head Start); youth services (LIFES Academy and Project Discovery); senior services (Meals on Wheels, transportation); supportive services (re-entry, homelessness prevention); housing services (rental assistance and weatherization); and financial services (tax preparation assistance). In addition to the mandated service areas of Franklin and Patrick counties, STEP provides certain programs and services in the counties of Bedford, Henry, and Pittsylvania as well as in the cities of Martinsville and Danville. STEP has an annual budget of \$4.7 million; has about 100 employees; is assisted by more than 200 volunteers; and serves more than 3,400 people annually.

Every three years STEP conducts a comprehensive community needs assessment to identify the root causes of poverty in our community. The results of this study set the criteria and priorities for determining the most effective means of utilizing the resources entrusted to us in order to help our clients break the bonds of poverty and build a better life for themselves and their families, sustainably.

We would like to thank everyone who participated in this study including all of the survey and interview participants, our staff, our Board of Directors, and our community collaborators for their commitment and goodwill throughout this undertaking.

SPECIAL ACKNOWLEDGEMENT OF APPRECIATION TO:

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Sociology, Ferrum College
Daronte Rollins, BSW, Ferrum College
Monica Jefferson, (former) Program
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Summary of Critical Community Needs

The research presented in the following pages led to the conclusion that the top three needs of each of the communities that STEP serve are:

Franklin County

1. Education/youth services
2. Transportation
3. Affordable housing

Patrick County

1. Transportation
2. Affordable housing
3. Child care

Henry County

1. Child care
2. Affordable housing
3. Transportation

Collectively, these needs are represented as:

1. Safe, affordable, energy efficient, and accessible housing
2. Affordable childcare
3. Transportation
4. Education/youth services

This study also identified critical needs in the areas of health care and employment. These service gaps are currently being addressed by other community collaborations. As such STEP directs its energies and resources at overcoming the unmet or unaddressed needs identified above.



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Assessment and Planning Process

Steering Committee

A Steering Committee consisting of the Executive Committee of the Board of Directors and the Executive Director was formed in the summer of 2017. The Steering Committee went about its work with input from all STEP program directors. The Steering Committee met several times and was responsible for:

- Providing leadership, direction and oversight of the community needs assessment and strategic planning processes.
- Ensuring that stakeholders and a robust cross section of community and low-income representatives were given the opportunity to articulate the needs that they have experienced or observed and participate in the process of establishing related goals, objectives, and strategies for meeting or overcoming them.
- Establishing timelines for the completion of tasks.
- Analyzing the critical issues identified by the needs assessment surveys and interviews.
- Making recommendations to the Board of Directors regarding priorities, goals and objectives, necessary resources, comprehensive operational strategies, intended outcomes and measurements for evaluating overall effectiveness.
- Ensuring the goals and strategies presented to the Board of Directors are consistent with the agency's vision, mission and values, and address the needs of the community as effectively, efficiently and holistically as possible.
- Ensuring these processes and outcomes are consistent with the expectations of the Virginia Office of Volunteerism and Community Services, the requirements of the Community Services Block Grant (CSBG) Act, the National Community Action Network Theory of Change which guides all Community Action activities, and follows the format and principles of the Results Oriented Management and Accountability (ROMA) system.

The strategic planning process was facilitated by Monica Jefferson of the Virginia Housing Development Authority.

Community Needs Assessment

Population Demographics and Characteristics

Population History and Projections

Population	United States	Virginia	Franklin County	Patrick County	Henry County
Projected Population (2023)	339,665,400	8,809,262	57,908	17,048	49,119
Estimated Population (2018)	328,033,100	8,532,967	56,476	17,552	50,819
Census Population (2010)	308,745,500	8,001,024	56,159	18,490	54,151
Census Population (2000)	281,399,000	7,074,062	47,287	19,408	57,931
Projected Annual Growth (2018-23)	0.7%	0.6%	0.5%	-0.6%	-0.7%
Historical Annual Growth (2010-18)	0.8%	0.8%	0.1%	-0.6%	-0.8%
Historical Annual Growth (2000-10)	1.0%	1.3%	1.9%	-0.5%	-0.7%

Source: U.S. Census Bureau

Franklin County's population is experiencing modest growth that is essentially in line with the state and national averages. However the population in Patrick and Henry counties is slowly declining. These losses, not uncommon to rural communities, stem from economic recession, increased competition, and the shifting of manufacturing jobs overseas.

Race as a percent of population in 2017

Race	United States	Virginia	Franklin County	Patrick County	Henry County
White	73.0%	68.4%	89.0%	92.0%	72.0%
Black or African American	12.7%	19.2%	8.0%	5.5%	22.1%
American Indian and Alaska Native	0.8%	0.3%	0.2%	0.5%	0.1%
Asian	5.4%	6.2%	0.4%	0.3%	0.7%
Native Hawaiian and Other Pacific Islander	0.2%	0.1%	0.0%	0.0%	0.0%
Some other race	4.8%	2.4%	1.1%	0.8%	3.1%
Two or more races	3.1%	3.5%	1.3%	1.0%	2.0%

Source: REGIS Online

While the African American population in Henry County is comparable to the state average, STEP's service area as a whole is predominantly Caucasian. The representation of non-white or African American races is generally well below state and national averages.

Age as a Percent of Population in 2017

Age	United States	Virginia	Franklin County	Patrick County	Henry County
Median age (years)	37.2	38	46	49.2	46.8
Under 5 years	6.5%	6.1%	4.7%	4.4%	4.8%
5 to 9 years	6.6%	6.2%	5.9%	4.8%	5.3%
10 to 14 years	6.7%	6.2%	5.2%	5.0%	6.0%
15 to 19 years	7.1%	6.5%	6.4%	5.4%	5.3%
20 to 24 years	7.0%	7.0%	5.7%	5.0%	5.5%
25 to 34 years	13.3%	13.9%	10.2%	8.6%	9.9%
35 to 44 years	13.3%	13.1%	10.6%	11.2%	10.8%
45 to 54 years	14.6%	14.0%	14.2%	14.9%	14.8%
55 to 59 years	6.4%	6.7%	7.7%	8.9%	8.1%
60 to 64 years	5.4%	5.9%	8.2%	7.1%	7.0%
65 to 74 years	7.0%	8.4%	13.2%	14.0%	12.5%
75 to 84 years	4.3%	4.1%	6.8%	7.7%	7.7%
85 years and over	1.8%	1.7%	1.4%	2.8%	2.3%

Source: U.S. Census Bureau

STEP's service area has a high concentration of senior citizens. The median age of area residents is nearly 10 years older than the state and national averages. Further, according to the University of Virginia, the Commonwealth's elderly population (65 or older) is expected to double by 2030 and will account for about 1 in five Virginians (www.statchatva.org).

Gender as a Percent of Population in 2017

Sex	United States	Virginia	Franklin County	Patrick County	Henry County
Male	49.2%	49.2%	49.1%	49.4%	48.2%
Female	50.8%	50.8%	50.9%	50.6%	51.8%

Source: U.S. Census Bureau

The ratio of males to females in STEP's service area essentially mirrors the state and the country.

Veteran Population in 2017

Age	United States	Virginia	Franklin County	Patrick County	Henry County
Veterans	18,939,219	688,536	4,209	1,330	4,149
Veterans as a % of population	5.8%	8.1%	7.5%	7.4%	8.0%

Source: U.S. Census Bureau

There are slightly more veterans per capita in both the Commonwealth and STEP's service area than in the remainder of the nation.

State of Poverty in Service Areas

Comparing 2016 Poverty Rates

	United States	Virginia	Franklin County	Henry County	Patrick County	Martinsville
Poverty Rate	12.7%	11.0%	13.2%	18.4%	17.9%	24.1%

Source: U.S. Census Bureau

The poverty rate in all of STEP's service area is higher than the state and national averages. The poverty rate in Martinsville, which was hit particularly hard by losses in the apparel and furniture manufacturing industries, is nearly twice that of the nation.

Poverty by Age in 2017

Age	United States	Virginia	Franklin County	Patrick County	Henry County
Under 5	22.5%	16.2%	26.5%	50.6%	29.8%
5-17	19.5%	14.4%	21.2%	38.4%	33.1%
18-34	18.1%	15%	19.1%	22.3%	25.4%
35-64	11.2%	8.3%	13%	15.1%	16.3%
65 and over	9.3%	7.4%	8.2%	12%	8.2%

Source: U.S. Census Bureau

All of STEP's service area has poverty rates higher than national and state levels for every age group under sixty five. Patrick and Henry counties have particularly high percentages of children living in poverty.

Children in Poverty in our Community

Location	2010	2011	2012	2013	2014	2015	2016
Franklin County	22%	22%	21%	23%	24%	19%	18%
Henry County	27%	34%	29%	30%	31%	31%	29%
Martinsville	36%	37%	39%	39%	35%	37%	35%
Patrick County	28%	27%	27%	28%	32%	26%	29%
Virginia	13%	14%	15%	15%	15%	15%	15%
United States	19%	20%	21%	22%	22%	22%	21%

Source: County Health Rankings, 2018

The preceding chart shows the levels of children that live in poverty in STEP's service area. Franklin is the only county that has significantly decreased the number of children living in poverty over the last few years. Poverty rates among children in Henry and Patrick counties and the City of Martinsville are essentially stagnant at about twice the state average. Poverty has a profound impact on children. Studies show that nearly 30% of children in poverty do not complete high school (Urban Institute), have increased incidents of psychiatric disorders, reduced levels of social and academic functioning, and a higher likelihood of chronic physical health problems (Child Fund International).

Poverty by Gender in 2017

Sex	United States	Virginia	Franklin County	Patrick County	Henry County
Male	13.3%	10%	13.6%	19.5%	17%
Female	15.8%	12.3%	16%	21%	21.2%

Source: U.S. Census Bureau

Poverty is more prevalent among women than men. The percentage of people living in poverty in STEP's service area is higher than the national and state averages.

Poverty by Race/Ethnicity in 2017

Race/Ethnicity	United States	Virginia	Franklin County	Patrick County	Henry County
White	12%	8.9%	14%	19.6%	16.4%
Black or African American	25.2%	19.4%	18%	20.5%	21.4%
American Indian and Alaska Native	26.8%	13%	0%	48.6%	74.2%
Asian	11.9%	7.5%	0%	18%	8.4%
Other	23.8%	17.6%	68%	50.4%	59.9%
Two or more races	18.4%	13.2%	42%	44.4%	32.4%

Source: U.S. Census Bureau

African Americans experience poverty at about twice the rate as White individuals in both the nation and the state. In STEP's service area poverty is more equally represented among these races. People who identify as American Indian, Alaskan Native, or an uncategorized race, about 2% of the service area population, generally experience poverty at far higher rates (however given the sample size this representation may be statistically misleading).

Poverty Among Veterans in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Veterans below the poverty level	1,302,166	33,881	385	57	288

Source: U.S. Census Bureau

There are 730 veterans living in poverty in STEP's service area.

Families in Poverty in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Married-couple family	6.7%	4.3%	8.5%	10.2%	10.3%
Female householder, no husband present	31.1%	26.5%	30.9%	45.1%	36.3%
Other living arrangements	24.3%	21.1%	27.6%	28.3%	29%

Source: U.S. Census Bureau

The percentage of families living in poverty is exponentially greater in single parent households than married-couple families. According to the U.S. Census Bureau, in 2017, out of about 12 million single parent families with children under the age of 18, more than 80% were headed by single mothers. STEP's service area has a higher rate of families in poverty under each living situation than the state average.

Housing by Service Areas

STEP produces an annual Point In Time (PIT) Survey for Franklin, Patrick, and Henry counties to collect primary data on homelessness. This data is only collected one day per year. It can be very difficult to obtain an accurate count but it allows a snapshot of the challenge at a given time.

2018 Homelessness PIT Survey

	Franklin County	Patrick County	Henry County	Total
HOMELESS	16	2	9	27
HOUSEHOLDS	10	2	7	19
ADULTS	10	2	7	19
CHILDREN	6	0	0	6

Source: STEP Program Data

The U.S. Department of Housing and Urban Development (HUD) advises that for every homeless individual identified in a traditional PIT count, there are an additional 4.5 homeless people over the course of one year. Applying this multiplier, the estimated number of actual homeless in STEP's service area is as follows.

2018 Homelessness PIT Survey (multiplier applied)

	Franklin County	Patrick County	Henry County	Total
HOMELESS	72	9	40.5	121.5
HOUSEHOLDS	45	9	31.5	85.5
ADULTS	45	9	31.5	85.5
CHILDREN	27	0	0	27

Source: STEP Program Data

STEP estimates that there are currently about 85 homeless households including 27 children in our service area.

Domestic Violence Shelter and Transitional Housing PIT Surveys

	2016	2017	2018
Clients	34	79	70

Source: STEP Program Data

Emergency Community Shelters

	Resource Name	Type of Assistance	Type of Shelter
Franklin County	Family Resource Center	Domestic Violence	24 Beds
	Red Cross	Fire Victims	Hotel Accommodations
Patrick County	Red Cross	Fire Victims	Hotel Accommodations
Henry County	Southside Survivor Resource Response Center	Domestic Violence	14 Beds
	Community Dream Center	Transitional Housing	8 Beds
	Salvation Army	Cold Weather	Cots, open Nov. 1- March 31 (when predicted temperatures below freezing)
	Red Cross	Fire Victims	Hotel Accommodations

Source: STEP Program Database

Unsafe and Unsanitary Housing in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Lacking complete plumbing facilities	0.4%	0.3%	0.2%	0.6%	0.2%
Lacking complete kitchen facilities	0.8%	0.6%	0.3%	0.3%	0.2%

Source: U.S. Census Bureau

Franklin, Patrick, and Henry counties are generally safer and more sanitary than the state and national averages. The exception to this is the high number of homes lacking plumbing in Patrick County. According to a 2006 study by Funders' Network, unsafe and unhygienic housing can “negatively affect a child’s physical, emotional, and cognitive development.”

Foreclosure Rate in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Percent of housing units foreclosed on in 2017	0.04%	0.03%	0.02%	0.02%	0.02%

Source: RealtyTrac (2018)

The foreclosure rate in STEP’s service area is slightly lower than the state and national averages. Foreclosure rate has a long term effect on stability of the housing market. STEP provides programs and services to those who are homeless or are in danger of becoming homeless.

Housing Cost Burden in 2016

	United States	Virginia	Franklin County	Patrick County	Henry County
Percent of cost-burdened household with income at or above the median	36.53%	21.60%	12.19% - 18.74%	0.88% - 7.08%	7.09% - 12.18%

Sources: Statista, Virginia Center for Housing Research, Jefferson College Health Sciences

HUD defines cost-burdened families as those “who pay more than 30 percent of their income for housing.” The percentage of cost burdened households in STEP’s service area is lower than the state and national averages. Franklin County has the highest rate of households experiencing housing cost burden. Affordable housing frees up income for other expenses such as childcare, food, and the like. Additionally, the number of seniors with mortgages has increased throughout the state (U.S. Department of Housing and Urban Development).

A public housing program has been established by the United States government to provide housing for low-income families, disabled persons, and the elderly. These individuals or families must meet certain eligibility requirements to participate in the program and may be required to pay a nominal amount of rent. All of the public housing in STEP’s service area is full which is indicative of the demand exceeding the supply.

Public Housing

Unit Name	City	# Units	Vacancies	Type of Assistance
Tanyard Village Apartments	Rocky Mount	66	None	Elderly/Disabled
Candlewood Apartments	Rocky Mount	72	None	Multi-Family*
Mountain View Apartments	Rocky Mount	60	None	Multi-Family*
Lillie's Leisures	Rocky Mount	44	None	62+
Cedar Square Apartments	Stuart	48	None	Multi-Family*
Cotton Mill Apartments	Stuart	40	None	Rural Development
Glenn Ridge Apts.	Martinsville	41	None	Multi-Family*/Elderly
Spruce Village	Martinsville	101	None	Elderly(pref*)/Disabled
Barrow Mills	Martinsville	44	None	62+
Palace Court	Martinsville	6	None	55+
Martinsville Lofts	Martinsville	60	None	Multi-Family*
Brookshire Apartments	Bassett	64	None	Multi-Family (Rural Dev.)
Ridge View	Martinsville	48	None	Multi-Family*
Maplewood Apartments	Martinsville	99	None	Multi-Family*
Martins Landing I	Martinsville	58	None	Multi-Family
Martins Landing II	Martinsville	38	None	62+
Northview Gardens	Martinsville	100	None	Multi-Family

Source: Internal Program Data

* Multi-Family = Adults with Children and Elderly/Disabled

Section 8 Housing

	2014	2015	2016	2017
Franklin County	82	87	83	79
Patrick County	68	72	70	63
Total	150	159	153	142

Source: Internal Program Data

While the number of Section 8 rental assistance vouchers that STEP is authorized to fund and administer annually ebbs and flows based on available funding, STEP currently administers about 190 (collectively) in Franklin and Patrick counties. The window to apply for this assistance typically only opens about every four to five years (for about four hours at a time) therefore securing this aid can be a challenge. Currently STEP has 192 additional families on a waiting list for service.

Weatherization

	2014	2015	2016	2017
Franklin County	19	19	23	30
Patrick County	2	2	4	4
Total	21	21	27	34

Source: STEP Program Data

The U.S. Department of Energy (DOE) Weatherization Assistance Program reduces energy costs for low-income households by increasing the energy efficiency of their homes, while ensuring their health and safety. Through weatherization improvements and upgrades funded by the DOE (with supplemental funding provided by the Low Income Energy Assistance Program (LIHEAP) and American Electric Power (AEP), these households save an average of \$283 a year according to a national evaluation of the program. These funds can then be reallocated to pay for other critical living expenses. STEP has received regular increases in funding for its Weatherization program. Current funding levels allow for the upgrading of about 50 homes annually (a significant increase over the 2017 funding shown above).

Education by Service Area

Educational Attainment for Populations 25 and Older

	Educational Attainment	United States	Virginia	Franklin	Patrick	Henry
2013	High School Graduate or Equivalency	28%	25%	34%	34%	35%
	Some College, No Degree	21%	20%	23%	22%	21%
	Associate's Degree	8%	7%	7%	9%	10%
	Bachelor's Degree	18%	21%	13%	7%	8%
	Graduate or Professional Degree	11%	15%	7%	4%	4%
2017	High School Graduate or Equivalency	27%	24%	33%	34%	34%
	Some College, No Degree	21%	20%	23%	21%	22%
	Associate's Degree	8%	8%	9%	9%	11%
	Bachelor's Degree	19%	22%	12%	9%	8%
	Graduate or Professional Degree	12%	16%	8%	5%	5%

Source: U.S. Census Bureau

High school and secondary education graduation rates trended in a slightly positive direction from 2013 to 2017 in STEP's service area. However, rates of citizens pursuing higher education are lower than the state and national averages. Research shows a direct correlation between education and financial stability.

Educational Attainment Among Veterans in 2017

Educational Attainment	United States	Virginia	Franklin County	Patrick County	Henry County
Less than high school graduate	6.60%	5.60%	12.40%	12.50%	12.20%
High school graduate (includes equivalency)	28.50%	21.40%	21.60%	42.70%	36.90%
Some college or associate's degree	37.10%	34.00%	39.10%	25.90%	35.10%
Bachelor's degree or higher	27.80%	39.00%	26.90%	18.90%	15.80%

Source: U.S. Census Bureau

The data shown above indicates that high school dropout rates among veterans in STEP's service area are more than twice the state average. Veterans in Patrick and Henry counties are also far less likely to earn a bachelor degree or higher.

Kindergarten Readiness

Kindergarteners whose fall PALS-K scores were below kindergarten readiness levels (2016-2017)

	Virginia	Franklin County	Patrick County	Henry County
Percent of Kindergartners	14.6%	15.0%	20.0%	18.0%

Source: Kids Count Data Center

PALS-K is a measure of children's knowledge of several important literacy fundamentals. PALS-K provides a direct means of matching literacy instruction to specific literacy needs and provides a means of identifying those children who are relatively behind in their acquisition of these fundamental literacy skills. The data indicates that the number of children in STEP's service area that are not prepared to enter Kindergarten far exceeds the state average.

4 Year Olds Served by Virginia Preschool Initiative

Location	2014	2015	2016	2017	2018
Franklin County	200	200	165	165	153
Patrick	65	69	74	54	155
Henry	272	256	279	279	282

Source: Kids Count Data Center

The Virginia Preschool Initiative (VPI) provides state funds to schools and community-based organizations to provide quality preschool programs for at-risk four-year-olds unserved by the federal Head Start program. The purpose of the grant is to reduce disparities among young children upon formal school entry and to reduce or eliminate those risk factors that lead to early academic failure. Related research shows that people who have participated in VPI as children are less likely to be held back in school, require fewer special-education placements, have higher graduation rates, experience lower crime and unemployment rates, have less reliance on welfare, and enjoy higher lifetime wages.

Head Start and Early Head Start

Head Start programs promote school readiness of children from birth to age five from low-income families by supporting their development in a comprehensive way. These programs provide comprehensive early childhood education, health, nutrition, and parent involvement services. Early Head Start (EHS) serves infants and toddlers under the age of 3, and pregnant women. EHS provides intensive comprehensive child development and family support services.

Franklin County Early Head Start/ Head Start Enrollment

Early Head Start					
	2014	2015	2016	2017	2018
<1 year old	17	9	12	7	5
1 year old	16	14	11	23	17
2 years old	25	28	29	25	25
Head Start					
3 years old	43	41	54	39	30
4 years old	50	49	54	59	41

Source: STEP Program Data

Patrick County Early Head Start/ Head Start Enrollment

Early Head Start					
	2014	2015	2016	2017	2018
<1 year old	8	10	5	8	6
1 year old	8	8	13	5	12
2 years old	14	13	8	14	7
Head Start					
3 years old	13	26	17	22	34
4 years old	42	32	27	30	40

Source: STEP Program Data

STEP is currently funded for a combined total of 218 student positions (infant up to age 5) in our HS/EHS programs each year (although as families move in and out of our communities the actual number of students served each year typically exceeds this number).

Percent of Children K-12 Enrolled in Public School

Location	2013	2014	2015	2016	2017
United States	89.9%	89.9%	89.9%	89.8%	89.7%
Virginia	90.4%	90.3%	90.10%	89.9%	89.8%
Franklin County	90.8%	87.4%	86.9%	86.7%	88.2%
Patrick County	96.1%	99.3%	97.7%	97.6%	96.8%
Henry County	94.0%	95.2%	94.9%	94.6%	95.1%

Source: U.S. Census Bureau

The majority of children enrolled in K-12 in STEP's service area attend public schools. It is noteworthy that in Patrick and Henry counties, that percentage is particularly high. Public school enrollment has been fairly consistent from 2013 to 2017 and it is reasonable to conclude that this trend will continue into the foreseeable future due to lack of alternatives.

Percentage of Pre-K Children in Virginia with Disabilities (IDEA)

Percentage of Pre-K Children in Virginia with Disabilities (IDEA)				U.S.
Age	2009-10	2010-11	2011-12	2011-12
3-5 years of age	5.6%	5.5%	5.4%	6.0%

Source: Virginia Department of Education

Percentage of Students Receiving Special Education Services

Location	2014-15	2015-16	2016-17
Virginia	12.8%	12.9%	12.6%
Franklin County	12.2%	15.1%	15.3%
Patrick County	15.8%	15.8%	14.7%
Henry County	13.8%	13.8%	13.7%

Source: Kids Count Data Center

Franklin County Special Education Participation and Performance

Indicator Description	2016-2017 Division Performance	2016-2017 State Target	State Target Met
Students with disabilities participation rate for English/reading	100%	≥95.0%	Yes
Students with disabilities participation rate for math	100%	≥95.0%	Yes
Students with disabilities proficiency rate for English/reading	46%	≥66.0%	No
Students with disabilities proficiency rate for math	49%	≥65.0%	No

Source: Virginia Department of Education

Patrick County Special Education Participation and Performance

Indicator Description	2016-2017 Division Performance	2016-2017 State Target	State Target Met
Students with disabilities participation rate for English/reading	100%	≥95.0%	Yes
Students with disabilities participation rate for math	100%	≥95.0%	Yes
Students with disabilities proficiency rate for English/reading	53%	≥66.0%	No
Students with disabilities proficiency rate for math	60%	≥65.0%	No

Source: Virginia Department of Education

Henry County Special Education Participation and Performance

Indicator Description	2016-2017 Division Performance	2016-2017 State Target	State Target Met
Students with disabilities participation rate for English/reading	100%	≥95.0%	Yes
Students with disabilities participation rate for math	100%	≥95.0%	Yes
Students with disabilities proficiency rate for English/reading	45%	≥66.0%	No
Students with disabilities proficiency rate for math	51%	≥65.0%	No

Source: Virginia Department of Education

Although all counties in STEP's service area were able to achieve 100% participation in English/reading and math for students with disabilities, each county failed to reach the state's target rate for proficiency.

Graduation Rates with IEPs for the 2016-2017 School Year

Educational Attainment	Virginia	Franklin County	Patrick County	Henry County
Percent of youth with IEPs graduating from high school with a regular diploma	53.9%	50%	54.5%	50%
Students with disabilities grades 7-12 who dropped out	1.6%	1.2%	1.3%	1.2%

Source: Virginia Department of Education

Employment by Service Area

2017 Civilian Labor Force

	Civilian Labor Force	Employed	Unemployed
Virginia	4,307,753	4,146,134	161,619
Franklin County	26,196	25,157	1,039
Patrick County	7,429	7,094	335
Henry County	22,541	21,420	1,121

Source: Virginia Labor Market Information

2016 Unemployment Rates

	United States	Virginia	Franklin County	Henry County	Patrick County	Martinsville
Unemployment Rate	4.9%	3.7%	3.3%	4.1%	4.4%	6.1%

Source: U.S. Bureau of Labor Statistics

Virginia has a significantly lower unemployment rate than the rest of the country and Franklin County has a still lower unemployment rate at just 3.3%. However, Patrick and Henry counties have not been as successful employing their residents and Martinsville has been particularly problematic in this regard with an unemployment rate 1.2% higher than the national average. Long term unemployment is a clear path to poverty.

Underemployment in 2018

	United States	Virginia	Franklin County	Patrick County	Henry County
Underemployment Rate	8.5%	7.9%	4.2	12.5	12.5

Source: Americas Health Rankings.org, Virginia Economic Development Partnership

Focusing solely on the employed versus the unemployed obscures a large portion of the workforce that is underemployed. That is, someone who is involuntarily working part-time or is overqualified for their current position. There are five types of underemployment: discouraged workers, marginally attached, part-time job holders, and under-utilized workers.

Underemployment is a social problem that affects job growth, poverty levels, business growth, career growth, and the emotional health of underemployed workers. These workers tend to spend less, which impacts business growth, poverty levels, and their emotional wellbeing. Despite having low unemployment rates this data shows that underemployment is a particular problem in Patrick and Henry counties

Employment Growth

Employment by Year	Virginia	Franklin County	Patrick County	Henry County
2014	4,022,160	25,705	7,205	21,159
2015	4,029,043	25,209	7,224	20,920
2016	4,069,139	25,190	7,553	20,865
2017	4,146,134	25,157	7,094	21,420

Source: Virginia Labor Market Information

Virginia experienced modest employment growth from 2014-2017. Employment in Henry and Franklin counties was flat during the same period while Patrick County lost about 460 jobs.

Earnings in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Median Household Earnings	\$57,652	\$68,766	\$51,208	\$37,757	\$36,779

Source: Bureau of Labor Statistics

Median household earnings in Patrick and Henry counties are significantly lower than the state and national averages.

Required Annual Income to Offset Expenses

Required annual income (by county)	1 Adult	1 Adult 1 Child	1 Adult 2 Children	1 Adult 3 Children	2 Adults (One Working)	2 Adults (One Working) 1 Child	2 Adults (One Working) 2 Children	2 Adults (One Working) 3 Children	2 Adults	2 Adults 1 Child	2 Adults 2 Children	2 Adults 3 Children
Franklin County	\$21,945	\$51,082	\$58,775	\$73,686	\$36,802	\$44,651	\$50,881	\$56,342	\$36,802	\$54,685	\$65,237	\$75,018
Patrick County	\$21,876	\$49,606	\$57,298	\$71,298	\$36,679	\$43,174	\$49,404	\$54,482	\$36,679	\$53,209	\$63,760	\$73,158
Henry County	\$21,876	\$49,606	\$57,298	\$71,580	\$36,528	\$43,174	\$49,404	\$54,236	\$36,528	\$53,209	\$63,760	\$72,912

Source: U.S. Census Bureau

The cost of living in Franklin County is modestly higher than the balance of STEP's service area which is reflected in a higher required annual income to offset expenses.

Median Household Income in 2017

Median Household Income	United States	Virginia	Franklin County	Patrick County	Henry County
Projected Median Household Income (2023)	\$70,341	\$84,449	\$61,514	\$44,782	\$43,578
Estimated Median Household Income (2018)	\$61,399	\$73,111	\$54,554	\$39,801	\$38,724
Census Median Household Income (2010)	\$50,021	\$60,897	\$44,786	\$35,102	\$33,939
Census Median Household Income (2000)	\$42,305	\$46,865	\$38,162	\$28,933	\$32,101
Projected Annual Growth (2018-2023)	2.9%	3.10%	2.6%	2.5%	2.5%
Historical Annual Growth (2010- 2018)	2.8%	2.50%	2.7%	1.7%	1.8%
Historical Annual Growth (2000- 2010)	1.8%	3.00%	1.7%	2.1%	0.6%

Source: REGIS Online

The median household income (historical and 2018 projection) in all of STEP's service area falls well short of the state average (as does the growth rates). When cross-referenced with the 'Required Annual Income to Offset Expenses' above, it is apparent that several family types are, on average, not making enough money to support their families. This is most evident among single parents and families with multiple children. In example, the annual income of the average single parent household with one child in Patrick County is nearly \$10,000 short of meeting its annual expenses.

Major Employers

Franklin County			
	Employer	Industry	Number of Employees
1	M.W. Manufacturers	Manufacturing	Over 1000
2	Franklin County Public Schools	Education	Over 1000
3	County of Franklin	Government	250 - 499
4	Trinity Packaging Corporation	Manufacturing	250 - 499
5	Ferrum College	Education	250 - 499
6	Franklin Memorial Hospital	Health Care	250 - 499
7	Kroger	Retail	250 - 499
8	Walmart	Retail	100 - 249
9	Continuum HR	Administrative and Support Services	100 - 249
10	Arrington Management Group, LLC	Food Services	100 - 249

Source: Virginia Labor Market Information

Patrick County			
	Employer	Industry	Number of Employees
1	Patrick County Public Schools	Education	250 - 499
2	Primland, Ltd.	Hospitality and Accommodation	100 - 249
3	Blue Ridge Nursing Center	Health Care	100 - 249
4	Hanesbrands, Inc.	Manufacturing	100 - 249
5	County of Patrick	Government	100 - 249
6	Results Customer Solution	Administrative and Support Services	100 - 249
7	Ten Oaks, LLC.	Manufacturing	100 - 249
8	Roto Die Company	Manufacturing	100 - 249
9	Walmart	Retail	100 - 249
10	United Elastic	Manufacturing	100 - 249

Source: Virginia Labor Market Information

Henry County			
	Employer	Industry	Number of Employees
1	Henry County Public Schools	Education	500 - 999
2	CPFilms, Inc.	Manufacturing	500 - 999
3	Monogram Management Services	Manufacturing	500 - 999
4	GSI Solutions	Retail	500 - 999
5	Results Customer Solution	Administrative and Support Services	250 - 499
6	Springs Global Us, Inc.	Manufacturing	250 - 499
7	Hanesbrands, Inc.	Manufacturing	250 - 499
8	County of Henry	Government	250 - 499
9	Patrick Henry Community College	Education	250 - 499
10	Bassett Furniture Industries	Manufacturing	250 - 499

Source: Virginia Labor Market Information

Employment by Sector

United States	Virginia	Franklin	Patrick	Henry
	Government (684,852)	Manufacturing (3,062)	Manufacturing (1,045)	Manufacturing (4,015)
	Health Care and Social Assistance (439,686)	Government (2,188)	Government (866)	Retail (2,127)
	Professional, Scientific, and Technical Services (428,042)	Retail (1,924)	Retail (557)	Government (2,068)
	Retail (409,263)	Health Care and Social Assistance (1,714)	Health Care and Social Assistance (542)	Health Care and Social Assistance (1,245)
	Accommodation and Food Services (355,956)	Construction (1,190)	Accommodation and Food Services (367)	Administrative and Support and Waste Management (1,239)

Source: Virginia Labor Market Information

Means of Commuting to Work (2017)

Means of Transportation to Work	United States	Virginia	Franklin County	Patrick County	Henry County
Car, truck, or van	85.60%	86.60%	89.50%	96.30%	95.90%
Drove alone	76.40%	77.30%	79.40%	88.10%	87.30%
Carpooled	9.20%	9.30%	10.10%	8.20%	8.60%
Workers per car, truck, or van	1.06	1.06	1.07	1.05	1.05
Public transportation (excluding taxicab)	5.10%	4.40%	0.50%	0.00%	0.60%
Walked	2.70%	2.40%	2.10%	1.10%	0.30%
Bicycle	0.60%	0.40%	0.10%	0.00%	0.00%
Taxicab, motorcycle, or other means	1.20%	1.30%	1.40%	0.60%	0.90%
Worked at home	4.70%	4.80%	6.40%	2.00%	2.30%

Source: U.S. Census Bureau

The most common means of getting to work in STEP's service area is personal auto and driving alone is far more common than carpooling. The lack of available public transportation in Henry County and the near void of public transportation in Franklin and Patrick counties is evidenced in these statistics. The lack of available transportation can negatively impact employment opportunities.

Average Length of Commutes in 2017

	United States	Virginia	Franklin County	Patrick County	Henry County
Mean travel time to work (minutes)	26.4	28.2	30.2	28	23.6

Source: U.S. Census Bureau

The average commute times suggest that many residents work outside of their county of residence. Long commutes and the added costs associated with them limit other opportunities such as time with family, home improvement, education, etc.

Vehicle Ownership in 2016

	Franklin	Patrick	Henry	Virginia
No vehicles in household	3%	6%	5%	8%
1 vehicle per household	12%	17%	19%	32%
2 vehicles per household	28%	30%	33%	40%

Source: U.S. Census Bureau

Residents of Franklin, Henry, and Patrick counties have fewer vehicles when compared to state averages. This problem is compounded given the limited availability of public transportation in these areas (only Martinsville has a traditional public bus system).

Places of Work in 2017

Place of Work	United States	Virginia	Franklin County	Patrick County	Henry County
Worked in state of residence	96.3%	91.2%	98.9%	81.1%	92.2%
Worked in county of residence	72.4%	48.5%	56.2%	53.6%	54.7%
Worked outside county of residence	23.9%	42.7%	42.7%	47.5%	37.5%
Worked outside state of residence	3.7%	8.8%	1.1%	18.9%	7.8%

Source: U.S. Census Bureau

Nearly 20% of workers in Patrick County are “out-commuters,” employed outside of Virginia (largely in neighboring North Carolina).

Income By Service Area

Household Income Levels

Income Level	United States	Virginia	Franklin County	Patrick County	Henry County
Median Household Income	\$61,399	\$73,111	\$54,554	\$39,801	\$38,724
Less than \$10,000	6.7%	5.5%	7.1%	8.1%	8.4%
\$10,000 to \$14,999	4.9%	3.8%	6.7%	9.9%	9.5%
\$15,000 to \$24,999	9.8%	7.8%	9.7%	16.9%	15.5%
\$25,000 to \$34,999	9.5%	7.9%	11.5%	12.0%	14.6%
\$35,000 to \$49,999	13.0%	11.7%	14.1%	14.5%	16.4%
\$50,000 to \$74,999	17.7%	17.1%	19.8%	17.9%	17.4%
\$75,000 to \$99,999	12.3%	12.8%	12.6%	11.0%	9.0%
\$100,000 to \$149,999	14.1%	16.4%	11.8%	6.5%	6.5%
\$150,000 to \$199,999	5.8%	7.8%	3.7%	2.3%	1.5%
\$200,000 or more	6.3%	9.2%	3.0%	0.8%	1.2%

Source: U.S. Census Bureau

Patrick and Henry counties have a disproportionately higher percentage of households with low incomes (under \$25,000) and STEP's service area collectively has a disproportionately lower number of households with high incomes (over \$100,000).

Cost of Living in 2015

	Franklin County	Patrick County	Henry County
Housing	\$8,724	\$8,208	\$8,187
Food	\$8,955	\$8,986	\$8,470
Child Care	\$13,001	\$10,433	\$10,350
Transportation	\$14,970	\$14,315	\$13,889
Health Care	\$13,527	\$12,418	\$12,418
Other Necessities	\$7,132	\$6,936	\$6,720
Taxes	\$10,168	\$8,612	\$8,214
Annual Total Costs	\$76,477	\$69,909	\$68,247

Source: Economic Policy Institute Family Budget Calculator

Taxes and child care costs are higher in Franklin County than in Patrick or Henry counties. Together these yield a higher annual cost of living. This data does not include savings such as a college fund.

Percentage of Population Receiving TANF Benefits

	2010	2012	2014	2015	2017
United States	2.5	2.7	2.8	2.8	2.6
Virginia	1.8	2	2.1	2.1	2
Franklin County	2.8	3.1	2.3	1.5	1.8
Patrick County	1.7	2.7	4	5	5.3
Henry County	3	3.3	3.5	3.3	3.1

Source: U.S. Census Bureau

The Temporary Assistance for Needy Families or “TANF” program, assists families with children when the parents or other responsible relatives cannot provide for the family's basic needs. The Federal government provides grants to States to run the TANF program for which participation is time limited. It is noteworthy that funding for this program has not been increased since it was created by the federal government in 1996. The number of needy families in Henry County exceeds the state average. The number in Patrick county is more than twice the state average and is growing.

Families Receiving Social Security Income in 2018

Family Type	United States	Virginia	Franklin County	Patrick County	Henry County
All Families	6.70%	5.40%	4.70%	10.30%	8.80%
Married-couple Families	4.20%	3.30%	3.80%	6.70%	5.70%
Female householder, no husband present	16.10%	13.90%	8.80%	15.40%	18.70%

Source: U.S. Census Bureau

On average, more families in Patrick and Henry counties receive Social Security than the state or nation. Female householders with no husband are the greatest consumers of this benefit.

Tax Credits and STEP's VITA Program

	2015	2016	2017
# of Federal Returns Prepared	378	595	507
Average Federal Return Amount	\$1,407	\$1,456	\$1,446
# Eligible for EITC	132	202	181
Average EITC Refund	\$1,330	\$599	\$552
# Eligible Child Tax Credit	49	28	35
Average Child Tax Credit	\$1,112	\$560	\$678
Average Gross Income	\$15,791	\$18,503	\$19,664

Source: STEP Program Data

The federal Volunteer Income Tax Assistance (VITA) program ensures that poor families have access to the Earned Income Tax Credit (EITC) and the Child Tax Credit (CTC), two tax provisions that target low- and moderate-income taxpayers. Both the EITC and the CTC significantly reduce taxes on low- and middle-income families with children. Adding the amount of the EITC and CTC to family income reduced the number of people in poverty by almost six million in 2011 (Hotz and Scholz 2003; Eissa and Hoynes 2006a; and Meyer 2010). Over half of the individuals moved above the poverty threshold were children. STEP manages the VITA program in Franklin and Patrick counties. Last year, STEP prepared 507 Federal returns. Of those, 181 were eligible for the EITC and 35 were eligible for the CTC. The average credits for the EITC and CTC were \$552 and \$678, respectively.

Poverty & Banking in 2018

	United States	Virginia	Franklin County	Patrick County	Henry County
Liquid Asset Poverty Rate (Cash or cash equivalent on hand)	43.5%	30.8%	34.7%	44.5%	43.4%
% of Unbanked Households	5.1%	4.6%	6.6%	6.8%	9.1%
% of Underbanked Households	18.7%	19.7%	15.9%	22.5%	18.3%

Source: Prosperity Now

The liquid asset poverty rate refers to the percent of households without sufficient liquid assets to live at the poverty level for three months in the absence of income. Residents in STEP's service area are financially vulnerable and are less likely to take advantage of traditional banking resources. Additionally, they have less savings in the event of an emergency. Unbanked households may not have enough money to open an account.

Nutrition by Service Areas

Free and Reduced Lunch in 2017

	Free Eligible	Free %	Reduced Eligible	Reduced %	Total Free/ Reduced Eligible	Total Free/ Reduced %
Franklin County Public Schools	3,663	1%	319	0%	3,982	1%
Patrick County Public Schools	1,103	46.5%	162	6.83%	1,265	53.3%
Henry County Public Schools	6,371	85.0%	0	0%	6,371	85.0%

Source: Virginia Department of Education

Children from low-income families are eligible for free or reduced-price school meals. Participating schools receive federal funds (reimbursements) for each breakfast and lunch served. In Henry County 85% of students are eligible for free or reduced lunches.

SNAP Participation in our Community

Location	2012*	2013	2014	2015	2016	2017
Franklin County	4,544	4,529	4,408	4,217	4,018	3,722
Patrick County	1,795	1,686	1,564	1,537	1,472	1,334
Henry County	8,680	8,911	8,318	8,210	7,898	5,464

Source: Annie E. Casey Foundation
 * SNAP eligibility guidelines revised

The Supplemental Nutrition Assistance Program or “SNAP” offers nutrition assistance to eligible, low-income individuals and families and provides economic benefits to communities. SNAP is the largest program in the domestic hunger safety net. The number of households participating in the federal SNAP program in STEP’s service area and the Commonwealth as a whole have decreased gradually since 2012 however this is likely due to changes in eligibility guidelines (which have become more restrictive).

WIC Participation in our Community

	United States	Virginia	Head Start
WIC Participation	6,868,000	11,191	69

Source: U.S. Department of Agriculture/ STEP Program Data

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides federal grants to states for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

Food Insecurity in 2016

	United States	Virginia	Franklin County	Patrick County	Henry County
% of citizens that are food insecure	12.9%	10.6%	10.0%	12.3%	13.9%

Source: U.S. Department of Agriculture

Food insecurity is being without reliable access to a sufficient quantity of affordable, nutritious food. Food insecurity fluctuates with other needs. Henry County has a higher rate of food insecurity than the state or nation and has the highest rate in STEP’s service area.

LIFES Academy and E/HS Meals Provided

	2014	2015	2016	2017
Franklin County	27,193	37,064	37,281	36,429
Patrick County	21,866	25,335	19,663	18,330
Total	49,059	62,399	56,944	54,759

Source: U.S. Department of Agriculture/STEP Program Data

Meals provided for LIFES Academy, Head Start, and Early Head Start include breakfast, lunch, and snacks.

Congregate Meals for Seniors

	2016	2017	2018
Franklin County	929	1,278	1,572
Patrick County	3,959	3,855	3,183
Total	4,888	5,133	4,755

Source: STEP Program Data

STEP prepares nutritious lunches and provides educational programming and other engaging activities at various sites throughout Franklin and Patrick counties. These congregate programs are designed to provide seniors with education and information to help them live independently. STEP serves more than 5,000 meals annually to at least 170 seniors in Franklin and Patrick counties. In Henry County the Department of Senior Services provides congregate meals for seniors.

Home Delivered Meals for Seniors

	2016	2017	2018
Franklin County	13,424	12,353	13,140
Patrick County	9,878	8,387	8,022
Total	23,302	20,740	21,162

Source: STEP Program Data

STEP is a member of the national Meals on Wheels America program and delivers hot, nutritious meals prepared in its own commercial kitchens to homebound seniors 60 years and older living in Franklin and Patrick counties who have been referred by the Southern Area Agency on Aging (SAAA). Frozen meals that seniors can prepare at their convenience throughout the week are also provided, as are bagged groceries for seniors who live in remote areas. STEP serves more than 20,000 meals annually to over 100 homebound seniors in Franklin and Patrick counties. In Henry County, this service is provided by Pittsylvania County Community Action.

Health & Social Factors by Service Areas

Healthcare Coverage

Place of Work	United States	Virginia	Franklin County	Patrick County	Henry County
With health insurance coverage	89.5%	90.1%	88.8%	87.2%	88.4%
With private health insurance	67.2%	75.7%	67.7%	58.8%	59.9%
With public coverage	33.8%	26.7%	36.3%	45.8%	46.2%
No health insurance coverage	10.5%	9.9%	11.2%	12.8%	11.6%

Source: U.S. Census Bureau

Residents of Patrick and Henry county utilize public healthcare coverage at rates 10-20% higher than the state and national averages. Poverty increases the risk of mental health and chronic health issues. The rates of uninsured residents in STEP's service area are higher than the state and federal rates. Patrick County has the highest rate with almost 3% more residents uninsured than the state average.

Uninsured Children in 2016

Place of Work	United States	Virginia	Franklin County	Patrick County	Henry County
No health insurance coverage (under 19 years old)	5.7%	4.9%	6.2%	6.5%	4.9%

Source: Kids Count Database

Franklin and Patrick counties have a higher rate of uninsured children than the rest of the state and nation. STEP's high school program works to connect families with medical, dental, and mental health assistance.

Health Care Centers

	Franklin County	Patrick County	Henry County
Health Centers Available	2	1	4

Source: Virginia Community HealthCare Association

The five health centers in Henry and Patrick counties are Federally Qualified Health Centers which are community-based health care providers that receive funds from the HRSA Health Center Program to provide primary care services in underserved areas. They must meet a stringent set of requirements, including providing care on a sliding fee scale based on ability to pay and operating under a governing board that includes patients. Patrick County's only hospital closed in the fall of 2017 after filing for bankruptcy protection in the summer of 2016.

Ratio of Medical Providers to Residents in 2016

	Virginia	Franklin County	Patrick County	Henry County
Primary Care Physicians	1,330:1	2,170:1	6,120:1	1,590:1
Dentists	1,570:1	5,640:1	6,090:1	1,680:1
Mental Health Providers	770:1	5,640:1	6,090:1	*

Source: County Health Rankings (2016)

* County Health Rankings was unable to report

There are shortages of medical providers in all of STEP's service area. Patrick County has the greatest shortage of primary care physicians while Franklin and Patrick counties both have significant shortages of dentists. The greatest need however is reflected in the numbers of mental health providers.

Medical Professional Shortages in 2017

	Virginia (Mean)	Franklin County	Patrick County	Henry County
Primary Care HPSA Score	11.6	6	17	15
Dental HPSA Score	13.5	11	20	16
Mental Health HPSA Score	13.5	17	16	17

Source: Health Professional Shortage Area Data

Health Professional Shortage Areas (HPSA) scores are rated on a scale of 1-26; the higher the score, the greater the shortage. Patrick and Henry counties have a greater shortage than the state average in every category of care. The greatest shortage of medical professionals is for dentists in Patrick County.

STEP Senior Medical Transportation

	2016	2017	2018
Patrick County	3,676	3,062	2,061

Source: STEP Program Data

Area Agencies on Aging provide services established and funded through the federal Older Americans Act. Some services are designed for the care of frail or disabled elders. Others are intended to keep relatively healthy people strong and active. The Southern Area Agency on Aging (SAAA) and the Patrick County Board of Supervisors fund STEP's medical transportation program for seniors in Patrick County. This service is performed in Franklin and Henry counties by Franklin County Department of Aging and Henry County Parks and Recreation, respectively. The numbers shown above reference the number of transportation trips, not unique clients.

Adult Obesity in 2011

	United States	Virginia	Franklin County	Patrick County	Henry County
Percent of Adults with BMI above 30	33%	28%	29%	30%	31%

Source: Family Healthy Rankings

Obesity rates among adults in STEP's service area are essentially similar to state and national rates. There's a correlation between poverty and limited access to healthy foods and a greater abundance of unhealthy foods. This correlation leads to a prevalence of obesity in those living in poverty.

Air Quality in 2014 (Measuring Particulate Matter)

	United States	Virginia	Franklin County	Patrick County	Henry County
Annual ambient concentration of PM2.5 (in µg/m3)	11.1	8.2	9.4	9.1	9.7

Source: Center for Disease Control and Prevention

According to the Center for Disease Control and Prevention (CDC), a concentration of PM2.5 above 12 is considered to be the level at which particulate matter begins negatively affecting human health. By this measure, STEP's service area has sufficient air quality.

Crime by Community

	2017			2016			2015		
Community	Crimes against People	Crimes against Property	Crimes against Society	Crimes against People	Crimes against Property	Crimes against Society	Crimes against People	Crimes against Property	Crimes against Society
Franklin County	593	1,261	586	651	1,147	468	479	1,075	456
Patrick County	166	383	87	142	359	181	132	319	61
Henry County	666	2,095	458	646	2,069	330	559	1,892	349

Source: Virginia State Police

Crimes against property is on an increasing trend throughout STEP's service area, most noticeably in Franklin and Henry counties. Crimes against people are increasing in Patrick County.

Drug Encounters by Community in 2017

	Emergency Department Heroin Overdoses	Emergency Department Opioid Overdoses	EMS Narcan Administration
Franklin County	25	117	27
Patrick County	6	39	22
Henry County	4	309	70

Source: Virginia Department of Health

Opioids are problematic in STEP's service area with the greatest number of overdoses in Franklin and Henry counties.

Maternal and Child Health in 2015

	United States	Virginia	Franklin County	Patrick County	Henry County
Infant Mortality Rate (per 1,000)	5.9	5.9	7.5	8.1	9.2
Live Births	3,855,500	100,391	534	124	434
Infants with Low Birth Weight	8.2%	7.7%	7.3%	8.9%	7.4%
Teen (15-19) Birth Rate (per 1,000)	22.3	23.2	24.2	28.8	22.4

Source: Virginia Department of Health

Franklin, Patrick, and Henry counties have higher infant mortality rates than the state and the nation. Patrick County has the highest occurrence of infants with low birth weight and the highest teen birth rate. According a 2015 study conducted by the Urban Institute children in low income families are four times as likely to be in poor or fair health when compared to those at or above 400% of poverty (www.urban.org).

Children with Disabilities in 2017

	ID	SLI	ED	OHI	SLD	MD	AUT	DD
Franklin County	50	252	53	217	436	22	82	40
Patrick County	36	110	5	55	148	5	34	29
Henry County	49	225	43	194	374	24	61	74

Source: Virginia Department of Education

ID: Intellectual Disability
SLI: Specific Language Impairment
ED: Emotional Disturbance
OHI: Other Health Impairment

SLD: Specific Learning Disability
MD: Muscular Dystrophy
AUT: Autism
DD: Developmental Delay

There are 1,152 children with disabilities in Franklin County. The most common disability in STEP's service area is Specific Learning Disability.

STEP Head Start & Early Head Start

Research conducted by the Brookings Institute shows that measures of social, emotional and behavioral development increase among children who participate in a Head Start program, resulting in greater self-control and self-esteem. That research also concludes that Head Start families tend to invest more in their own children years after their participation. Parents read more to their children; teach them about numbers, colors, and shapes while at home and engage more in conversation, increasing vocabulary and language skills, and fostering greater independence. Additionally, these same parents tend to spend more time with their children in positive activities. Participation in Head Start and Early Head Start programs (HS/EHS) has also been shown to improve post preschool outcomes, including increased high school graduation, college attendance, and college graduation rates when compared to students who did not participate in a school readiness program.

Prenatal support and educational services for pregnant women, childhood development, and school readiness services are available to eligible families through STEP's E/HS programs. We also provide some home-based programs. STEP enrolls more than 200 children (infant up to age 5) in our HS/EHS programs each year.

Estimate of Eligible Families

County	Pop. 3 to 5 (HS eligible)	Pop. under 18 disabled	Pop. 3 to 5 estimated to be disabled	% of Pop. under 5 estimated to be in poverty	Pop. under 3 up to 5 estimated to be income eligible for HS	Children estimated to be eligible for HS
Franklin	542	16.10%	87	18.40%	100	187
Patrick	163	14.5	24	22.30%	36	60

Source: Source: The Annie E. Casey Foundation Kids Data Center

Early Head Start Enrollment by Community

	2014	2015	2016	2017	2018
Franklin County	58	46	52	55	47
Patrick County	30	31	26	27	25

Source: STEP Program Data

There are only four licensed and registered childcare programs serving children under four years of age in STEP's primary service area and only two of them provide subsidies for low-income families. Correspondingly, the children of these families are at a tremendous disadvantage in terms of accessing programs that support comprehensive child development. STEP's EHS program provides low-income children with comprehensive child development support. This includes health and nutrition programs that enhance their ability to learn so they are prepared for their educational careers. STEP's family-driven philosophy empowers parents to support and nurture their children while meeting other critical social and economic goals. STEP EHS enrolls 80 children each year. It is noteworthy that Henry County does not currently have an Early Head Start program.

Head Start Enrollment by Community

	2014	2015	2016	2017	2018
Franklin County	93	90	108	98	71
Patrick County	55	59	44	52	74

Source: STEP Program Data

STEP's HS program provides a comprehensive education for three and four-year-old children that encourages parental involvement and is designed to foster healthy development and school readiness. STEP provides education, nutritious meals, and the opportunity for social, emotional, and intellectual growth that helps prepare the children for success in school and in life. Medical and dental support services are also offered. The Head Start approach serves the entire family and seeks to empower both parent and child. STEP HS enrolls 138 children each year. The Head Start program in Henry County is operated by Pittsylvania County Community Action.

STEP is funded for a combined total of 218 students (infant up to age 5) in our HS/EHS programs each year (although as families move in and out of our communities the actual number of students served each year typically exceeds this number).

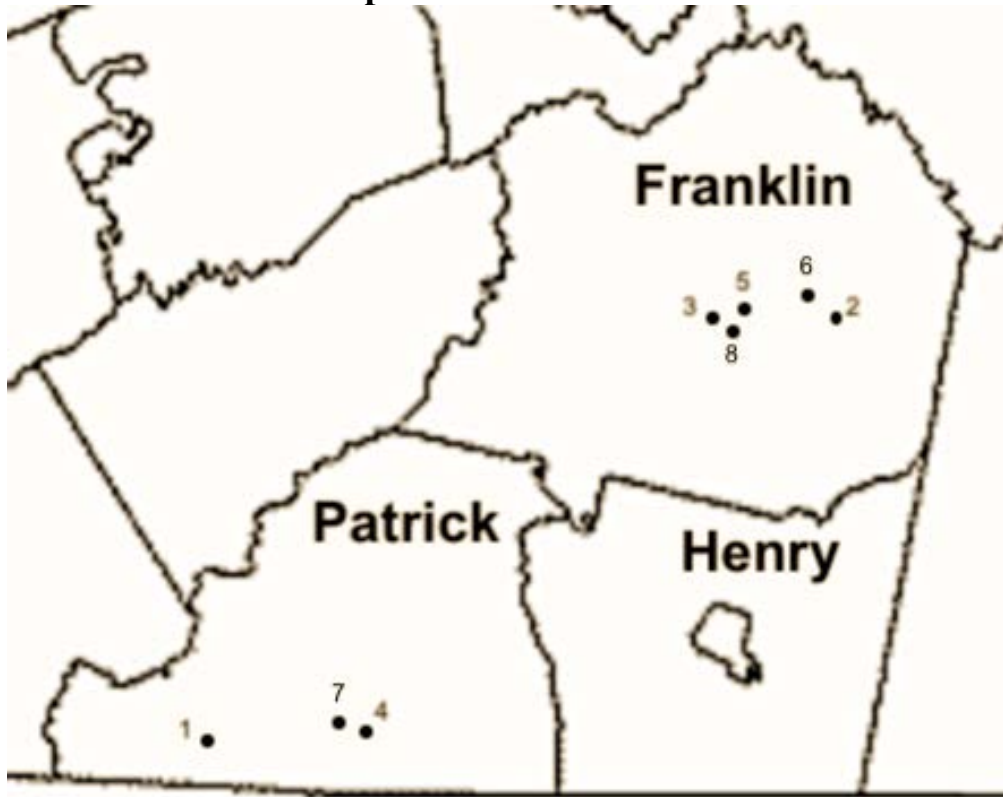
VPI Enrollment by Community in 2017

	Franklin County	Patrick County	Henry County
VPI Capacity	165	84	279
VPI Enrollment	153	62	270

Source: Virginia Department of Education

Every county in STEP's service area has nearly full enrollment in the Virginia Preschool Initiative (VPI).

Map of Center Locations



Map Locations	
1. Blue Ridge Elementary School Center	5. Lee Waid Elementary School Center
5135 Ararat Hwy. Ararat, VA	540 East Court Street Rocky Mount, VA
2. Sontag Elementary School Center	6. Glade Hill Elementary School Center
3101 Sontag Rd Rocky Mount, VA	8081 Old Franklin Tpke Glade Hill, VA
3. STEP Inc. Rocky Mount Head Start-EHS Site Center	7. STEP Inc. Stuart Head Start - EHS Site Center
200 Dent St Rocky Mount, VA	4559 Wayside Rd Stuart, VA
4. Patrick Springs Elem. School - HS Site Center	8. Rocky Mount Elementary School Center
125 Elementary Rd Patrick Springs, VA	555 School Board Rd Rocky Mount, VA

Eligibility Type

Type of Eligibility	# of children
Income below 100% of federal poverty line	109
Public assistance such as TANF, SSI	7
Status as a foster child - # children only	3
Status as homeless	0
Over income	13
Number of children exceeding the allowed over income enrollment (as noted below) with family incomes between 100% and 130% of the federal poverty line	18

Source: STEP Program Data

Race

Race and Ethnicity	Hispanic or Latino Origin	Non-Hispanic or Latino Origin
Asian	0	1
Black or African American	0	28
White	3	89
Biracial/ Multiracial	0	14
Other	11	1
Unspecified	2	1

Source: STEP Program Data

Employment

	# of Families at Enrollment
Of the number of two-parent families, the number of families in which:	
Both parents/guardians are employed	9
One parent/guardian is employed	52
Both parents/guardians are not working (i.e. unemployed, retired, or disabled)	6
Of the number of single-parent families, the number of families in which:	
The parent/guardian is employed	43
The parent/guardian is not working (i.e. unemployed, retired, or disabled)	35

Source: STEP Program Data

Families Receiving Public Assistance

	# of Families at Enrollment	# of Families at End of Enrollment Year
Total number of families receiving any cash benefits or other services under the Federal Temporary Assistance for Needy Families (TANF) Program	13	8
Total number of families receiving Supplemental Security Income(SSI)	12	10
Total number of families receiving services under the Special Supplemental Nutrition Program for Women, Infants, and Children(WIC)	69	59
Total number of families receiving services under the Supplemental Nutrition Assistance Program (SNAP), formerly referred to as Food Stamps	96	88

Source: STEP Program Data

Educational Attainment of Families

Of the total number of families, the highest level of education obtained by the child's parent(s) / guardian(s):	# of Families at Enrollment
An advanced degree or baccalaureate degree	10
An associate degree, vocational school, or some college	15
A high school graduate or GED	82
Less than high school graduate	33

Source: STEP Program Data

A high school diploma or GED is the highest level of education attained by the majority of participating STEP families.

Preschool primary disabilities (HS and Migrant programs)

Diagnosed primary disability	# of children determined to have this disability	# of children receiving special services
Speech or language impairments	20	20
Autism	1	1
Non-categorical/developmental delay	5	5

Source: STEP Program Data

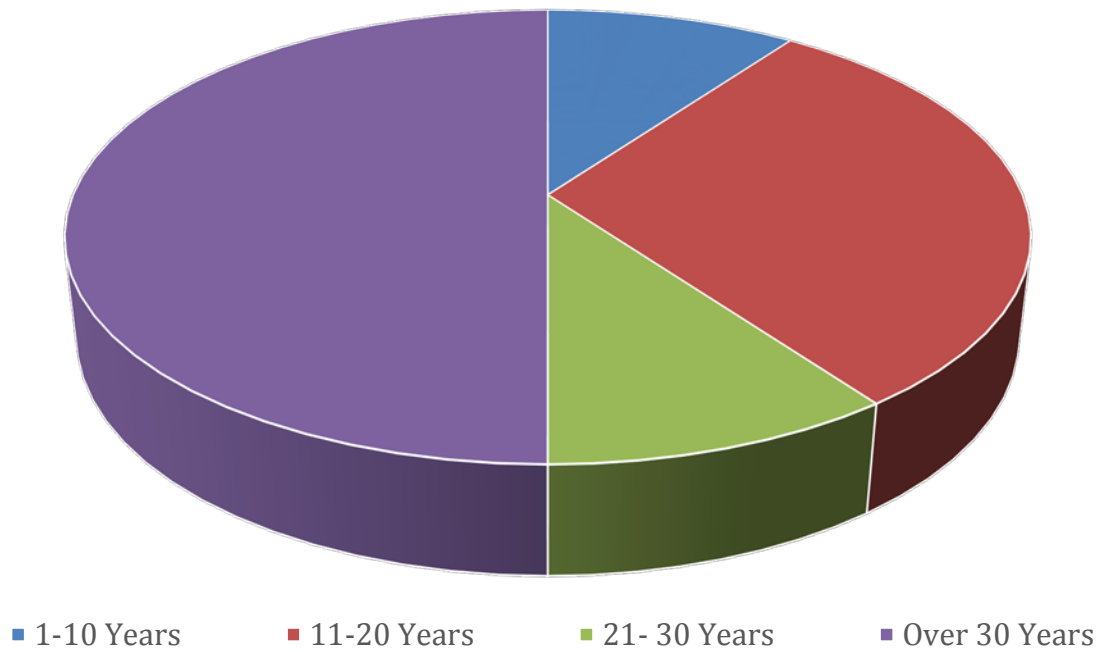
Preschools Offering ECE Services By Service Area

County	School	Enrollment 2016-2017	Enrollment 2017-2018	Enrollment 2018-2019
Franklin County	Boones Mill Elementary	29	28	31
	Burnt Chimney Elementary	33	32	21
	Callaway Elementary	16	17	13
	Dudley Elementary	16	16	15
	Ferrum Elementary	29	23	15
	Glade Hill Elementary	24	19	18
	Henry Elementary	13	13	13
	Lee M. Waid Elementary	45	41	50
	Rocky Mount Elementary	33	31	27
	Snow Creek Elementary	16	16	15
	Sontag Elementary	32	42	27
	Windy Gap Elementary	33	18	16
Patrick County	Blue Ridge Elementary	15	18	18
	Patrick Springs Elementary	25	29	29
	Stuart Elementary	18	18	14
	Woolwine Elementary	11	0	12
Henry County	Henry Elementary	13	13	13
	Axton Elementary	36	36	36
	Campbell Court Elementary	36	42	35
	Drewry Mason Elementary	36	36	30
	G.W. Carver Elementary	60	60	42

Source: Virginia Department of Education

STEP Resources

Professional Experience Among STEP Directors



Community Resources by Service Areas

Public Transportation

County	Public Transportation Service
Franklin County	RIDE Solutions
	Ferrum Express
	Franklin County Department of Aging
Patrick County	None
Henry County	PART Bus System
	Mobility Management (SAAA)

Emergency Service Resources

County	Emergency Services and Shelters
Franklin County	Franklin County Family Resource Center
Patrick County	Southside Survivor Response Center
Henry County	Southside Survivor Response Center
	Rainbow House

Parks & Recreation

County	Park Service
Franklin County	Brubaker Park
	Franklin County Recreation Park
	Jamison Mill Park
	King Park at Henry Village
	LARC Baseball Field
	Lions Field
	Lynch Park
	Rocky Mount Rotary Skate Park
	Smith Mountain Lake Community Beach
	Snow Creek Community Park
	Waid Park
Patrick County	I. C. DeHart Park
	Fairy Stone State Park
	Fred Clifton Park
	Mountain Top Recreation Park
Henry County	Jack Dalton Park
	Jordan Creek Park
	Collinsville Jaycee Park
	Fisher Farm Park
	Fieldale Park
	Doe Run Park

	Gravelly Nature Preserve
	Mt. Olivet Ruritan Field
	John Bradshaw Field Horsepasture Ruritan
	Spencer-Penn Park
	Blackberry Park
	Sanville Ruritan Field
	Lauren Mountain Preserve
	Samuel H. Hairston Field

Utilities

County	Utility Providers
Franklin County	Appalachian Electric Power
	Franklin County Public Works Department
	Ferrum Water & Sewage Authority
	Franklin County Department of Solid Waste
Patrick County	Town of Stuart Public Water Service
	Town of Stuart Public Wastewater Service
	American Electric Power Company
	Patrick County Solid Waste Transfer Station
Henry County	Henry County Public Service Authority
	Southwestern Virginia Gas Company
	Appalachian Electric Power

Local Government

Local Official	Franklin County	Patrick County	Henry County
Commissioner of Revenue	Margaret Torrence	Janet H. Rorrer	Linda N. Love
Commonwealth Attorney	A. J. Dudley	Stephanie Brinegar-Vipperman	Andrew Nester
Clerk of Circuit Court	Teresa J. Brown	Sherri M. Hazlewood	Jennifer Ashworth
Sheriff	Bill Overton, Jr.	Dan Smith	Lane Perry
Treasurer	Susan J. Wray	Sandra K. Stone	Scott Grindstaff

Public Schools

Education Levels	Franklin County	Patrick County	Henry County
Elementary	Benjamin Franklin Middle-East	Patrick Springs Primary	Rich Acres Elementary
	Boones Mill Elementary	Blue Ridge Elementary	Drewry Mason Elementary
	Burnt Chimney Elementary	Meadows of Dan Elementary	Axton Elementary
	Burnt Chimney Elementary	Stuart Elementary	Mount Olivet Elementary
	Dudley Elementary	Woolwine Elementary	Carver Elementary
	Ferrum Elementary		Stanleytown Elementary
	Glade Hill Elementary		Campbell Court Elementary
	Henry Elementary		Sanville Elementary
	Lee M. Waid Elementary		
	Rocky Mount Elementary		
	Snow Creek Elementary		
	Sontag Elementary		
	Windy Gap Elementary		
Middle	Benjamin Franklin Middle-West	Hardin Reynolds Memorial	Fieldale-Collinsville Middle
	Gereau Center for Applied Tech.		Laurel Park Middle School
High	Franklin County High	Patrick County High	Bassett High School
			Magna Vista High School

Private Schools

Education Levels	Franklin County	Patrick County	Henry County
K-12	Christian Heritage Academy	Trinity Christian School	Carlisle School
	SML Christian Academy		

Daycares

Franklin County	Patrick County	Henry County
Boones Mill Elementary YMCA Before & After School Program	Appletree Child Development Center, LLC	Carlisle School - Martinsville
Burnt Chimney Elementary YMCA Before and After School Program	Patrick Springs Head Start	Collinsville YMCA Before and After School Program
Country Kids Childcare Center	Stuart Head Start Center	Happy Feet Early Learning and Child Center
Dudley Elementary YMCA Before & After School Program		PCCA Head Start - Moral Hill Baptist Church
Franklin County YMCA School-Age Child Care Program		PCCA Head Start - Stanleytown #14
HoneyTree Early Learning Center - Smith Mountain Lake		Sanville Elementary Boys & Girls Clubs of The Blue Ridge
Kids Clubhouse Learning Center		YMCA After School - Axton Elementary
Windy Gap Elementary - YMCA Childcare		YMCA After School Care - Mt. Olivet Elementary
YMCA Ferrum Elementary After School Program at Ferrum Y		YMCA After School Program - Drewry Mason
YMCA Glade Hill Elementary After School Program		YMCA Early Learning Center
YMCA Land of Wonder Preschool		
YMCA Rocky Mount Elementary Before and After School Program		
Henry Fork Service Center After School and Summer Program		

Higher Education

Franklin County	Patrick County	Henry County
Ferrum College VA Western Community College	Patrick Henry Community College	New College Institute Patrick Henry Community College American National University National College (technical school)

Senior Services

Franklin County	Service Provided
Franklin County Department of Aging	Social activities, congregate meals, health promotion, information services
STEP, Inc.	Meals on Wheels, congregate meals, transportation, information services
Runk & Pratt SML Community	Assisted living, retirement community
Sunnyside Retirement Community	Assisted living, retirement community
Senior Services of Southeast Virginia	Transportation, in-home services, Medicare counseling
Essig Recreation Center	Health promotion, social activities, tax services
Neighbors Helping Neighbors	Transportation, in-home services
Patrick County	Service Provided
STEP, Inc.	Meals on Wheels, congregate meals, transportation, information services
Blue Ridge Nursing Center	Skilled nursing, short term rehab, long term care, assisted living, memory care
The Landmark Assisted Living Facility	Residential suites, assisted living, memory care, outpatient services
Henry County	Service Provided
Southern Area Agency on Aging (SAAA)	Information services, employment services, congregate meals, recreation, health services, home repair, insurance counseling, emergency services, home meal delivery, adult day care, personal care, respite care, legal assistance, mobility management
Harmony Hall Assisted Living	Assisted living, retirement community
Hairston Home For Adults Inc	Assisted living, retirement community
Blue Ridge Manor	Assisted living, retirement community
Martinsville Health and Rehab	Nursing care, long term care, physical rehabilitation
Sunnyside Retirement Community - Kings Grant	Assisted living, retirement community
Henry County Parks & Recreation	Transportation, health promotion, and recreation activities
Martinsville Senior Center	Nutrition, transportation, recreation, and information services

Medical Services

Franklin County
Carilion Franklin Memorial Hospital
Velocity Care- Westlake
Bernard Healthcare Center (low-income)
Carilion Clinic Family Medicine - Rocky Mount
Carilion Children's Pediatric Medicine - Rocky Mount
Tri-Area Community Health Center at Ferrum (low-income)
Piedmont Community Services
Patrick County
Pioneer Community Hospital (closed in 2017)
Caring Hearts Free Clinic of Patrick County (low-income)
Piedmont Community Services (mental health)
Henry County
MedExpress Urgent Care
Bassett Family Practice (low-income)
Ridgeway Family Health (low-income)
Paths Community Medical Center (low-income)
Martinsville Memorial Hospital
Piedmont Community Services (mental health)
Trinity Mental Health Services (mental health)

Social Services Providers

Franklin County	Service Provided
Franklin County Social Services Department	Social service programs
Disability Rights and Resource Center	Advocacy, peer counseling, independent living skills training, transitional services
Virginia Veteran and Family Support- West Region	Outpatient treatment, transportation, financial advising, housing assistance, employment assistance, veterans networking
Piedmont Community Services	Mental health care
Helping Hands of Franklin County	Financial aid, counseling
Franklin County Family Resource Center	Emergency shelter, safety planning, court advocacy, training

ResCare Workforce Services	Employment training
Family Preservation Services, Inc.	Outpatient services, addiction recovery, psychiatric medication services, supervised visitation, professional development, psychosocial rehabilitation
Phoenix, LLC	Mental health skill building, outpatient counseling, crisis stabilization
Stepping Stone Mission	Food pantry, soup kitchen
Rocky Mount Church of God	Food pantry (God's Provision)
Franklin County Perinatal Education Center	Perinatal services
Heavenly Manna Food Pantry	Food pantry
Lake Christian Ministries	Food pantry, clothing, emergency financial aid
United Way of Roanoke Valley	Good health promotion, financial education
Virginia Employment Commission	Employment assistance
Patrick County	Service Provided
Patrick County Department of Social Services	Social service programs
Virginia Veteran and Family Support- West Region	Outpatient treatment, transportation, financial advising, housing assistance, employment assistance, veterans networking
Piedmont Community Services	Mental health care
Henry County	Service Provided
Henry-Martinsville Department of Social Services	Social service programs
Virginia Veteran and Family Support- West Region	Outpatient treatment, transportation, financial advising, housing assistance, employment assistance, veterans networking
Piedmont Community Services	Mental health care
Family Preservation Services, Inc.	Outpatient services, addiction recovery, psychiatric medication services, supervised visitation, professional development, psychosocial rehabilitation
Community Fellowship	Clothes closet, homeless services
Grace Network	Financial assistance, food pantry, informational services
Virginia Employment Commission	Employment assistance

Community Identified Needs

The Steering Committee oversaw the collection, synthesis and analysis of the data collection process and ensured that respondents included adult program participants, parents of Head Start, Early Head Start and LIFES Academy students, taxpayers using VITA services, community organizations, community leaders, other community service agencies and their directors, as well as a broad range of area residents.

Primary Data Collection

Surveys

The survey design was based on versions used during the last two triennial strategic planning processes. As many of the questions as possible from prior years were retained in order to enable comparisons with past results. The surveys were formatted to eliminate leading questions and questions which could skew the participants' responses and were made available in English and in Spanish. Surveys were collected at 44 locations and on-line and generated 840 responses.

Stakeholder Interviews

Stakeholder interviews were conducted as one-on-one discussions with colleagues in other community service organizations, social services, education, healthcare, faith communities and local government. Participants were asked to identify the most critical unmet needs of low-income individuals in STEP's service areas. The interview questions required narrative answers and allowed for direct follow up questions aimed at identifying root causes of the problems identified and obstacles to overcoming them. A total of 62 agencies participated in this process. Respondents had a wide variety of affiliations that well represented the social fabric of this community.

Focus Groups

STEP was extremely fortunate to partner with Carilion Clinic for the purposes of conducting focus groups. Carilion has trained staff whose primary responsibility is organizing, executing and interpreting focus groups. A total of 16 focus groups were convened.

Other Community Needs Assessments

Several of STEP'S community partners who have recently completed their own needs assessments were generous in sharing their reports. This provided STEP with critical data as well as a means of comparing and evaluating indicators and conclusions within the broader scope of this region. Their partnership allowed STEP to compare trends, and to learn from their experiences in terms of setting goals and objectives as well as developing effective strategies to achieve them. We are thankful to Carilion Clinic, Pittsylvania County Community Action (PCCA), Lynchburg Community Action (LynCAG), Project Discovery (via James Madison University) and the Virginia Department of Health for their cooperation.

STEP's survey of adult community members focused on those with low-incomes, and is the cornerstone of this needs assessment and gap analysis. This was the optimal means of obtaining feedback from a broad range of people in STEP's service areas (regardless of whether or not they were utilizing STEP programs and services). It is important to again point out that STEP's primary service area encompasses Franklin and Patrick counties. However, Martinsville and Henry County were also included due to the increasing frequency of STEP services being delivered in those areas. The latter was accomplished with the advance knowledge and permission of PCCA, which is the designated Community Action Agency for that area.

Greatest Areas of Need (summary)

Based on the community needs assessment process, following are the greatest needs in STEP's service areas. Collectively, the absence or inadequacy of these resources form the basis or root causes of poverty in STEP's service area.

1. Affordable Health Care
 - More physicians, affordable care and medications, mental health and substance abuse services, dental services, healthy living education
1. Transportation
 - Community-based transportation initiatives, public transportation, medical, employment and critical need transportation, services in rural areas
2. Employment
 - Hard and soft skill training, living wage
3. Affordable Housing
 - Safe, affordable, energy efficient, accessible and age appropriate housing. Housing assistance, homeless & homeless prevention services, weatherization, resources for veterans and returning citizens
4. Education/youth services
 - High school (graduation) and post-secondary education (access), knowledge of available resources, financial literacy, college/trade school access, after school and summer, teen pregnancy awareness/education
5. Child Care
 - Early Head Start program in Henry County, after school and summer programs, services for disabled children, prenatal care
6. Food Security
 - Food deserts, access to affordable, nutritious food, stable access to food
7. Motivation/desire/commitment to escape poverty

Top Three Needs by Service Jurisdiction

In STEP's service areas health care and employment services are offered by other agencies through a community collaboration. STEP therefore directs its energies at overcoming other unmet or unaddressed needs. In each of the jurisdictions that STEP serves the top three needs are:

Franklin County

1. Education/youth services
2. Transportation
3. Affordable housing

Patrick County

1. Transportation
2. Affordable housing
3. Child care

Henry County (and Martinsville)

1. Child care
2. Affordable Housing
3. Transportation

Collectively, these community needs are represented as:

1. Safe, affordable, energy efficient and accessible housing
2. Affordable childcare
3. Transportation
4. Education/youth services

The needs that STEP has identified are consistent with the conclusions of the needs assessments of neighboring colleagues indicating that these need are at least regional. The most common threads include healthcare, education, housing and transportation.

Appendix A: Children with Disabilities Statistics

PERCENT OF POPULATION WHO ARE CHILDREN WITH DISABILITIES (IDEA), AGES 3 THROUGH 21

Age	State (%) SY 2009-10	State (%) SY 2010-11	State (%) SY 2011-12	Nation (%) SY 2011-12
3 through 5	5.6	5.5	5.4	6.0
6 through 21	9.0	8.5	8.5	8.4
Explanatory Note: The percentage of the population who are children with disabilities (IDEA) in the state and nation as of the state designated special education child count date, for the age ranges of 3 through 5 and 6 through 21. National data represent the 50 states, DC, PR, and BIE. Data reported for IDEA 2011 Child Count and Census. (Data Source: http://www.ideadata.org).				

PERCENT OF CHILDREN WITH DISABILITIES BY DISABILITY CATEGORY, AGES 3 THROUGH 21

Disability Category	CWDs (IDEA), Ages 3-5 State (%)	CWDs (IDEA), Ages 3-5 Nation (%)	CWDs (IDEA), Ages 6-21 State (%)	CWDs (IDEA), Ages 6-21 Nation (%)
All disabilities	100	100	100	100
Autism	6.3	6.9	8.4	7.2
Deaf-blindness	0.0	0.0	0.0	0.0
Developmental delay*	49.4	37.2		
Emotional disturbance	0.2	0.4	6.5	6.5
Hearing impairment	1.2	1.3	0.9	1.2
Intellectual disability	0.9	1.6	6.7	7.6
Multiple disabilities	1.1	1.1	2.3	2.2
Orthopedic impairment	0.6	1.0	0.5	1.0
Other health impairment	2.0	2.8	20.4	12.9
Specific learning disabilities	0.4	1.2	38.9	41.5
Speech or language impairment	37.5	45.9	14.7	18.9
Traumatic brain injury	0.1	0.1	0.3	0.4
Visual impairment	0.3	0.5	0.4	0.5
*Developmental delay is only allowable through age 9, so a 6-21 percentage cannot be calculated.				
Explanatory Note: The percentage represents a distribution of children with disabilities (IDEA) by disability category for age ranges 3 through 5 and 6 through 21 (excluding children with developmental delays). For this calculation, the denominator is all children with disabilities (IDEA) for the specified age range, excluding developmental delays for ages 6 through 21. National data represent the US and Outlying Areas. Data reported for IDEA 2011 Child Count. (Data Source: http://www.ideadata.org).				

EDUCATIONAL ENVIRONMENTS, AGES 3 THROUGH 5

Disability Category	CWDs Attending and Receiving the Majority of Special Education and Related Services in a Regular Early Childhood Program State (%)	CWDs Attending and Receiving the Majority of Special Education and Related Services in a Regular Early Childhood Program Nation (%)	CWDs Attending a Separate Special Education Class, Separate School, or Residential Facility State (%)	CWDs Attending a Separate Special Education Class, Separate School, or Residential Facility Nation (%)
All disabilities	33.5	41.7	26.8	26.9
Autism	25.8	33.4	46.9	48.7
Deaf-blindness	x	35.4	x	45.9
Developmental delay	33.6	42.4	39.3	35.7
Emotional disturbance	x	45.5	x	25.5
Hearing impairment	33.5	36.1	x	42.9
Intellectual disability	x	32.2	x	49.3
Multiple disabilities	13.5	24.0	x	52.3
Orthopedic impairment	x	41.6	29.3	37.3
Other health impairment	x	43.6	x	30.9
Specific learning disabilities	x	52.0	x	14.2
Speech or language impairment	34.7	42.9	x	14.4
Traumatic brain injury	x	32.4	40.0	35.8
Visual impairment	37.3	43.1	19.6	35.0
<p>Explanatory Note: The percentage of children with disabilities (IDEA) in the state and nation by disability category attending a regular early childhood program, or a separate special education class, separate school, or residential facility. Note that this table does not include all reported preschool educational environment categories. The denominator is all children with disabilities (IDEA), ages 3 through 5, in the specified disability category. National data represent the US and Outlying Areas. Data reported for IDEA 2011 Educational Environment. (Data source: http://www.ideadata.org).</p>				

Appendix B: Rehabilitative Agencies Serving Franklin and Patrick Counties

Rehabilitative Agencies Serving Franklin and Patrick Counties		
Agency	Phone	Website
Virginia Department of Rehabilitative Services	276.634.3633	www.vadrs.org
Southern Virginia Child Advocacy Center	540.484.5566	www.southernvacac.org
Intercept Youth Services	540.344.7700	www.interceptyouth.com
Department of Medical Assistance Services	800.552.8627	www.dmas.virginia.gov
Disability Rights and Resources	540.482.0752	www.drrcva.org
Family Preservation Services	540.483.0312	www.provcorp.com
Family Services of the Roanoke Valley	540.483.4233	www.fsrv.org
Hall Community Services, Inc.	540.344.6411	www.hallcommunityservices.com
Piedmont Community Services	540.483.7818	www.piedmontcsb.org
New Hope Support Services	540.777.2777	www.newhopesupportservices.com
Phoenix, LLC	540.238.2080	www.phoenixllc.webs.com
Franklin County Perinatal Education Center	540.489.1800	www.fcpec.org
Roanoke Valley Speech & Hearing Center	540.343.0165	www.rvshc.org
Virginia Department for the Deaf & Hard of Hearing	804.662.9502	www.vddhh.org
Carilion Clinic	540.266.6000	www.carilionclinic.org

Appendix C: Cost of Housing in Franklin and Patrick Counties

	Franklin County, Virginia			Patrick County, Virginia		
	Occupied housing units	Owner-occupied housing units	Renter-occupied housing units	Occupied housing units	Owner-occupied housing units	Renter-occupied housing units
Occupied Housing Units:	22,976	18,209	4,767	7,805	6,014	1,791
Household Income						
Less than \$5,000	2.9%	2.0%	6.0%	3.7%	2.2%	8.8%
\$5,000 to \$9,999	3.0%	2.7%	4.4%	5.5%	4.6%	8.7%
\$10,000 to \$14,999	6.9%	6.4%	8.9%	10.0%	8.6%	14.8%
\$15,000 to \$19,999	5.4%	3.6%	12.4%	7.9%	6.1%	14.1%
\$20,000 to \$24,999	6.0%	4.2%	12.8%	8.0%	7.6%	9.3%
\$25,000 to \$34,999	11.4%	9.2%	19.6%	13.8%	13.2%	15.6%
\$35,000 to \$49,999	15.4%	15.3%	15.7%	14.7%	15.2%	12.8%
\$50,000 to \$74,999	20.9%	23.0%	13.0%	18.7%	21.6%	9.0%
\$75,000 to \$99,999	11.7%	14.1%	2.6%	9.5%	10.6%	5.8%
\$100,000 to \$149,999	10.6%	12.5%	3.2%	5.8%	7.2%	1.1%
\$150,000 or more	5.8%	7.0%	1.5%	2.3%	2.9%	0.2%
Median household income	\$48,720	\$56,810	\$27,656	\$35,999	\$41,564	\$21,363
Monthly Housing Costs						
Less than \$300	17.1%	19.4%	8.4%	30.2%	37.2%	6.8%
\$300 to \$499	16.4%	18.2%	9.6%	21.3%	20.3%	24.4%
\$500 to \$799	21.7%	16.4%	41.9%	20.8%	13.4%	45.7%
\$800 to \$999	11.0%	9.9%	15.5%	7.4%	8.3%	4.5%
\$1,000 to \$1,499	17.0%	19.5%	7.5%	11.5%	13.9%	3.6%
\$1,500 to \$1,999	6.7%	8.1%	1.2%	4.7%	6.0%	0.2%
\$2,000 to \$2,499	3.2%	4.0%	0.0%	0.6%	0.7%	0.4%
\$2,500 to \$2,999	1.4%	1.8%	0.0%	0.0%	0.0%	0.0%
\$3,000 or more	2.1%	2.7%	0.0%	0.3%	0.3%	0.3%
No cash rent	3.3%	-	15.9%	3.2%	-	14.1%
Median	\$703	\$726	\$667	\$474	\$402	\$556

Monthly Housing Costs as a Percentage of Household Income						
Less than \$20,000	16.6%	13.9%	27.1%	24.3%	20.9%	35.7%
Less than 20 percent	2.5%	2.4%	2.8%	5.2%	6.7%	0.4%
20 to 29 percent	2.7%	2.6%	3.0%	5.1%	5.5%	3.9%
30 percent or more	11.5%	8.9%	21.3%	14.0%	8.8%	31.4%
\$20,000 to \$34,999	15.8%	13.4%	24.9%	20.8%	20.8%	20.5%
Less than 20 percent	5.6%	6.4%	2.3%	9.7%	11.7%	3.1%
20 to 29 percent	4.4%	3.2%	8.8%	4.1%	3.4%	6.4%
30 percent or more	5.8%	3.8%	13.8%	6.9%	5.7%	11.0%
\$35,000 to \$49,999	15.2%	15.3%	14.7%	14.3%	15.2%	11.1%
Less than 20 percent	8.2%	8.5%	7.3%	11.3%	11.9%	9.2%
20 to 29 percent	3.0%	2.4%	5.5%	1.8%	1.8%	1.7%
30 percent or more	3.9%	4.4%	1.9%	1.2%	1.5%	0.2%
\$50,000 to \$74,999	20.6%	23.0%	11.3%	18.6%	21.6%	8.3%
Less than 20 percent	12.6%	13.5%	9.4%	12.1%	14.0%	5.8%
20 to 29 percent	5.4%	6.6%	1.0%	5.4%	6.3%	2.5%
30 percent or more	2.5%	3.0%	0.8%	1.0%	1.3%	0.0%
\$75,000 or more	27.9%	33.6%	6.1%	17.0%	20.7%	4.6%
Less than 20 percent	22.6%	26.9%	6.1%	15.5%	18.7%	4.6%
20 to 29 percent	3.4%	4.3%	0.0%	1.5%	2.0%	0.0%
30 percent or more	1.9%	2.4%	0.0%	0.0%	0.0%	0.0%
Zero or negative income	0.6%	0.8%	0.0%	1.8%	0.7%	5.8%
No cash rent	3.3%	-	15.9%	3.2%	-	14.1%

Source: US Census Bureau

Appendix D: Licensed and Registered Child Care Programs

Program	Maximum Age	Capacity	Low-Income Subsidies?
Blessings From Above	13	60	NO
Apple Tree Child Development Center	13	25	YES
Honey Tree Early Learning Center	13	80	YES
Franklin County YMCA	13	75	NO
Rocky Mount United Methodist Church	6	18	NO
Country Kids Childcare Center	13	148	NO
Boone's Mill Baptist Church	13	50	NO
Burnt Chimney United Methodist Church	13	50	NO
Great Commission Gardens of Prayer	13	86	NO
Ms. Kimberly Hurt	13	49	NO
Altavista Area YMCA	13	35	NO
Heritage Academy	6	18	NO
PCCA Head Start	6	60	NO
PCCA Head Start- Shiloh	6	20	NO
Children First Learning Center, Inc.	13	87	NO
Faith Christian Academy	13	50	NO
Hurt Pentecostal Holiness Church	13	40	NO
Little Blessings Child Care, Inc.	13	67	NO
Boone's Mill Elementary	13	50	NO
Duley Elementary	13	50	NO
STEP Head Start Center	6	100	NO
Kids Clubhouse Learning Center	13	80	NO
Carlisle School	13	50	NO
Freedom Baptist Church	13	105	NO
Stanleytown Baptist Church, Child Center #1	12	160	NO
First Baptist Church of Collinsville	6	20	NO
PCCA Head Start- Moral Hill Baptist Church	6	20	NO
Axton Elementary	13	50	NO
YMCA Collinsville	13	250	NO

Bright Beginnings Child Development Center	11	90	NO
Mt. Calvary Pentecostal Holiness Church	13	120	NO
Sanville Elementary	13	200	NO
Victory Baptist Church	13	108	NO

Source: Child Care Center, n.d.

Appendix E: Community Needs Assessment Surveys & Interviews

Community Needs Assessment Survey Locations		
	Location	Status
	Surveys	
	<i>Franklin County</i>	
1	All Congregate sites	Done
2	Apple Festival	Done
3	Candlewood Apartments, 340 E. Court St	Done
4	Carilion Franklin Memorial Hospital	Done
5	Disabled American Veterans	Done
6	Domestic Violence Awareness (RM Farmer's Market) Booth available	Done
7	FC Christmas Parade	Done
8	FC Parks and Recreation	Done
9	FCPS- all school social workers	Done
11	Franklin County Connects / SML Chamber	Done
12	Franklin County Dept. of Social Services, 11161 Virgil Goode Hwy.	Done
14	Franklin County Free Clinic	Done
15	Franklin County Library	Done
16	Franklin County Soup Kitchen, 565 Diamond Ave. (Stepping Stones)	Done
17	SML Good Neighbors	Done
18	Mountain View Apartments (Patti)	Done
19	Perinatal Education Center of FC	Done
20	Piedmont Community Services	Done
21	Pigg River Community Center	Done
22	Southern Virginia Child Advocacy Center	Done
23	STEP	Done

24	Tri-Area Community Health Clinic, Ferrum	Done
25	United Way of Franklin County	Done
26	VA. Western Community College	Done
27	YMCA	Done
	<i>Patrick County</i>	
1	Caring Hearts	Done
2	Cedar Square Apartments	Done
3	Cotton Mill Apartments	Done
4	Patrick County Agricultural Fair	Done
5	PC Department of Social Services	Done
6	PC Government	Done
7	PC Health Department	Done
8	PC Library	Done
9	Senior Health Fair – Rotary Field	Done
10	Spencer Penn Center	Done
11	Town of Stuart	Done
	<i>Henry County</i>	
1	Bassett Family Practice	Declined
2	Martinsville Christmas Parade	Done
3	Martinsville Memorial Hospital	Done
4	MedAssist- Martinsville	Done
5	Patrick Henry Community College	Done
6	Southside Survivor Response Center	Done
7	United Way of Henry County and Martinsville	Done

	STAKEHOLDER INTERVIEWS	
	<i>Franklin County (including Rocky Mount)</i>	
1	Carillion Franklin Memorial Hospital	Carilion
2	Disabled American Veterans	Completed
3	Disability Rights & Resource Center	Completed
4	Family Resource Center Domestic Violence	Completed
5	Franklin County Dept. of Aging	Completed
6	FC Health Department	Completed
7	FC Parks and Recreation	Carilion
8	FC Perinatal	Carilion
9	FC Public Schools	Completed
11	FC YMCA	Completed
12	FCPS Adult Education Coordinator	Completed
13	Franklin Baptist Church	Completed
14	Franklin County Dept. of Social Services	Completed
15	Franklin County Free Clinic	Completed
16	Franklin County Soup Kitchen, 565 Diamond Ave. (Stepping Stones)	Carilion
17	Freedom First Responsible Rides Program Manager	Completed
18	Habitat for Humanity	Completed
19	Henry Fork Service Center	Completed
20	Lake Christin Ministries	Carilion
21	Men's Cancer Support Group	Completed
22	Neighbors Helping Neighbors	Carilion
23	Pigg River Community Center	Carilion
24	Virginia Dept. of Corrections, Probation & Parole	Completed

25	ResCare	Completed
26	SML Good Neighbors	Completed
27	Southern VA Child Advocacy Center	Carilion
29	STEP Directors	Completed
31	The Franklin Center	Completed
32	Tri-Area Community Health Clinic, Ferrum	Completed
33	United Way of the Roanoke Valley	Completed
34	Workforce (Franklin Center)	Completed
	<i>Patrick County (including Stuart)</i>	
1	4H Extension (Youth Program)	Completed
2	4H Extension (Nutrition Program)	Completed
3	American Red Cross	No Response
4	Caring Hearts	Declined
5	Disaster Relief Food Ministry	No Response
6	PC Department of Social Services	Completed
7	PC Health Department	Completed
8	PC Public Schools	Completed
10	PARC Workshop, Inc.	Completed
11	Patrick County Comm. Food Bank	Completed
12	Sheriff's Office	Completed
14	PC Recreation Department	Completed
	<i>Henry County (including Martinsville)</i>	
1	American Red Cross	No Response
2	Anchor Commission	Completed

3	Bassett Family Practice	Completed
4	Boys & Girls Club	Completed
5	Community Fellowship Church	Completed
6	Edwards Adult Day Care	Declined
7	EHS Support Services	Completed
8	Family YMCA	No Response
9	FAMIS	Declined
10	Grace Network	Completed
11	Harvest Foundation	Completed
12	Ladies First (Affordable Care Act)	Completed
13	MARC Workshop	Completed
14	Martinsville Area Community Foundation	Completed
15	MedAssist	Completed
17	Piedmont Community Services	Completed
18	Piedmont Virginia Dental Health Foundation	Completed
19	Salvation Army	Completed
20	Southside Survivor Response Center	Completed
21	MHC United Way	Completed
	FOCUS GROUPS	
	<i>Franklin County (including Rocky Mount)</i>	
1	Chief's Safety Meeting	Carilion
2	Disabled American Veterans	Completed
3	FC Community Health Assessment Team (CHAT)	Completed
4	FRESH Coalition	Carilion

5	Helping Hands	Completed
6	Men's Cancer Support Group	Completed
7	NAACP	Completed
8	Western Piedmont Re-Entry (Clients)	Completed
9	Re-Entry Council	Completed
10	Renovation Alliance	Completed
11	Section 8 Housing Program (Clients)	Completed
12	Seniors Congregate Meal (Clients)	Completed
13	Stepping Stones (Clients)	Completed
14	Tanyard Village Apartments	Carilion
	<i>Patrick County (including Stuart)</i>	
1	Seniors Congregate Meal (Clients)	Completed
	<i>Henry County (including Martinsville)</i>	
1	Western Piedmont Re-entry Council (Clients)	Completed

Appendix F: STEP Community Survey (English and Spanish)

STEP, Inc. 2017 CONFIDENTIAL COMMUNITY RESIDENT NEEDS ASSESSMENT SURVEY

About You:

My Zip Code: _____ City/County _____

Age	Marital status	Race	Gender	# In household	# of Dependents in home by age	Household income	Income source
<input type="radio"/> Under 20 <input type="radio"/> 20 – 24 <input type="radio"/> 25 – 39 <input type="radio"/> 40 – 59 <input type="radio"/> 60 – 64 <input type="radio"/> 65 – 79 <input type="radio"/> Over 80	<input type="radio"/> Single <input type="radio"/> Married <input type="radio"/> Divorced <input type="radio"/> Widowed <input type="radio"/> Separated	<input type="radio"/> African American <input type="radio"/> White/Caucasian <input type="radio"/> Asian <input type="radio"/> Hispanic <input type="radio"/> Native American <input type="radio"/> Alaskan Native <input type="radio"/> Pacific Islander <input type="radio"/> Other	<input type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Transgender <input type="radio"/> Not Identified	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 <input type="radio"/> 8+	<input type="radio"/> 0–2 yrs. _____ <input type="radio"/> 3–5 yrs. _____ <input type="radio"/> 6–9 yrs. _____ <input type="radio"/> 10–12 yrs. _____ <input type="radio"/> 13–15 yrs. _____ <input type="radio"/> 16–18 yrs. _____ <input type="radio"/> 19–24 yrs. _____ <input type="radio"/> 24–54 yrs. _____ <input type="radio"/> 55+ yrs. _____	<input type="radio"/> < last year <input type="radio"/> Less than \$10K <input type="radio"/> \$10,001-\$20,000 <input type="radio"/> \$20,001-\$30,000 <input type="radio"/> \$30,001-\$40,000 <input type="radio"/> \$40,001-\$50,000 <input type="radio"/> \$50,001-\$60,000 <input type="radio"/> \$60,001-\$70,000 <input type="radio"/> \$70,001- more	<input type="radio"/> Job <input type="radio"/> Unemployment <input type="radio"/> Social Security <input type="radio"/> Food Stamps <input type="radio"/> TANF <input type="radio"/> Child Support <input type="radio"/> Other, Specify: _____ _____

More About You:

Educational level completed	Employment status (Mark All that Apply)	* If unemployed, what barriers keep you from working	Type of housing	List barriers that keep you from having a home:	Your children attend

<ul style="list-style-type: none"> <input type="radio"/> Dropout <input type="radio"/> GED <input type="radio"/> High School Grad <input type="radio"/> Some College <input type="radio"/> Associate's Degree <input type="radio"/> Technical School <input type="radio"/> Bachelor's Degree <input type="radio"/> Master's Degree <input type="radio"/> PhD or Professional 	<ul style="list-style-type: none"> <input type="radio"/> Full-Time <input type="radio"/> Have 2+ jobs <input type="radio"/> Part-Time <input type="radio"/> Student <input type="radio"/> Veteran <input type="radio"/> Laid Off <input type="radio"/> Retired <input type="radio"/> On Disability <input type="radio"/> Unpaid Labor <input type="radio"/> Unemployed * 	<ul style="list-style-type: none"> <input type="radio"/> Criminal Background <input type="radio"/> Job Training <input type="radio"/> Transportation <input type="radio"/> Child Care <input type="radio"/> No Jobs Available <input type="radio"/> Resume'/Experience <input type="radio"/> Need Career Advice <input type="radio"/> Safe/affordable house <input type="radio"/> Other, Specify: _____ 	<ul style="list-style-type: none"> <input type="radio"/> I Rent <input type="radio"/> I Own My Home <input type="radio"/> Live with Family/Friends <input type="radio"/> Shelter <input type="radio"/> Homeless without shelter <input type="radio"/> Other, Specify: _____ 	<div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div> <div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div> <div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div> <div style="border-bottom: 1px solid black; height: 20px; width: 100%;"></div>	<ul style="list-style-type: none"> <input type="radio"/> Private Childcare <input type="radio"/> Daycare <input type="radio"/> Early/Head Start <input type="radio"/> Public School <input type="radio"/> Home School <input type="radio"/> Alternative School <input type="radio"/> Special Needs Education
Education level my parents completed	Have you used a payday/title loans	Do you have any Bank Accounts	Are your housing needs met	Are you a single parent	Where did you learn parenting skills
<ul style="list-style-type: none"> <input type="radio"/> Dropout <input type="radio"/> High School Grad <input type="radio"/> Some College <input type="radio"/> College Grad 	<ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No <p>Amount of short- term debt: \$_____</p>	<ul style="list-style-type: none"> <input type="radio"/> Checking <input type="radio"/> Savings <input type="radio"/> Loan 	<ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No 	<ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No 	<ul style="list-style-type: none"> <input type="radio"/> My Parents/Family <input type="radio"/> My Friends <input type="radio"/> Self-Taught <input type="radio"/> Parenting Classes

More About You:

Your health insurance is	Your dependents are covered by	Do you have Dental Insurance Yes / No (Circle one)	Do you have Vision Insurance Yes / No (Circle one)
<ul style="list-style-type: none"> <input type="radio"/> Private Insurance <input type="radio"/> Available Through Work <input type="radio"/> VA <input type="radio"/> Medicare <input type="radio"/> Medicaid <input type="radio"/> Other <input type="radio"/> I Do Not Have Insurance 	<ul style="list-style-type: none"> <input type="radio"/> My health Insurance <input type="radio"/> Medicaid <input type="radio"/> FAMIS <input type="radio"/> CHIP <input type="radio"/> Other <input type="radio"/> Not covered 	Do you have a mental health illness Yes / No (Circle one)	Do mental health issues affect your family Yes / No (Circle one)
		If yes on either of the Mental Health Questions, please mark as many as apply:	
		<ul style="list-style-type: none"> <input type="radio"/> Anxiety <input type="radio"/> Battered Spouse Syndrome <input type="radio"/> Bipolar Disorder <input type="radio"/> Other Disabling Condition: (Specify) _____ 	<ul style="list-style-type: none"> <input type="radio"/> Depression <input type="radio"/> PTSD <input type="radio"/> Eating Disorder

How do you access public information:	Do you have reliable transportation	Have you ever been a victim of domestic violence (DV)? Yes * / No (Circle one)	Have you ever heard of the Family Resource Center Domestic Violence Program Yes / No (Circle one)
<ul style="list-style-type: none"> ○ Smart Phone ○ Computer at Work/Friend/Family's ○ Library ○ Home Internet Access ○ Land Line ○ Other, Specify: _____ 	<ul style="list-style-type: none"> ○ Yes, Own Vehicle ○ Yes, Public Transit ○ Yes, Shared Vehicle ○ Yes, Hired Vehicle ○ No Dependable Transportation 	* Have you ever received legal services related to DV? Yes / No (Circle one)	* What Agency Supplied the Legal Services? _____
		* Have your children ever received related DV support services? Yes / No (Circle one)	* What Agency Supplied the Support Services? _____

Needs/Concerns

Please rank your needs/concerns A = Greatest, C = Least	Obstacles to addressing these needs/concerns.	Have you heard of STEP before today? Yes / No (Circle one)
A.	<ul style="list-style-type: none"> ○ Can't afford professional help. ○ Not eligible/don't qualify for service. ○ Don't know where to go for services. ○ Services not available in my area. ○ Pride/Don't want to ask for help. ○ Prior bad experience with service provider 	Have you received or are you now receiving services from STEP? Yes * / No (Circle one)
B.		* If yes, which STEP program provided these Services? _____
C.		

STEP, Inc. 2017 ENCUESTA CONFIDENCIAL DE NECESIDADES PARA RESIDENTES DE LA COMUNIDAD

Sobre usted:

Mi código postal: _____ Ciudad/Condado _____

Edad	Estado Civil	Etnia	Género	No. en el hogar	No. de dependientes en el hogar por edad	Ingreso total del hogar	Fuente de Ingresos
<input type="radio"/> Menos de 20 <input type="radio"/> 20 – 24 <input type="radio"/> 25 – 39 <input type="radio"/> 40 – 59 <input type="radio"/> 60 – 64 <input type="radio"/> 65 – 79 <input type="radio"/> Más de 80	<input type="radio"/> Soltero/a <input type="radio"/> Casado/a <input type="radio"/> Divorciado/a <input type="radio"/> Viudo/a <input type="radio"/> Separado/a	<input type="radio"/> Afroamerican o/s <input type="radio"/> Blanco/a <input type="radio"/> Asiático/a <input type="radio"/> Hispano/a <input type="radio"/> Indígena <input type="radio"/> Indígenaa de Alaska <input type="radio"/> De Isla Pacífica <input type="radio"/> Otro	<input type="radio"/> Masculino <input type="radio"/> Femenino <input type="radio"/> Transgénero <input type="radio"/> Sin identificación	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 <input type="radio"/> 8+	<input type="radio"/> 0–2 años _____ <input type="radio"/> 3–5 años _____ <input type="radio"/> 6–9 años _____ <input type="radio"/> 10–12 años_____ <input type="radio"/> 13–15 años_____ <input type="radio"/> 16–18 años_____ <input type="radio"/> 19–24 años_____ <input type="radio"/> 24–54 años_____ <input type="radio"/> 55+años_____	<input type="radio"/> menos que el año pasado <input type="radio"/> Menos de \$10,000 <input type="radio"/> \$10,001-\$20,000 <input type="radio"/> \$20,001-\$30,000 <input type="radio"/> \$30,001-\$40,000 <input type="radio"/> \$40,001-\$50,000 <input type="radio"/> \$50,001-\$60,000 <input type="radio"/> \$60,001-\$70,000 <input type="radio"/> \$70,001- más	<input type="radio"/> Empleo <input type="radio"/> Desempleo <input type="radio"/> Seguridad Social <input type="radio"/> Food Stamps <input type="radio"/> TANF <input type="radio"/> Child Support <input type="radio"/> Other, Specify: _____

More About You:

Nivel de educación completado	Estatus de empleo (Marque todos los que se apliquen)	* Si desempleado/a, las barreras que le impiden trabajar	Tipo de vivienda	Enumere barreras que no le permiten tener vivienda:	Sus hijos asisten:
--------------------------------------	--	---	-------------------------	--	---------------------------

<ul style="list-style-type: none"> ○ No completó la prepa ○ GED ○ Preparatoria ○ Parte de la universidad ○ Carrera Corta ○ Carrera Técnica ○ Licenciatura ○ Maestría ○ Doctorado o equivalente 	<ul style="list-style-type: none"> ○ Tiempo completo ○ Dos trabajos o más ○ Tiempo parcial ○ Estudiante ○ Veterano/a militar ○ Despedido/a ○ Jubilado/a ○ Recibe dinero por discapacidad ○ Trabajo sin lucro ○ Desempleado/a* 	<ul style="list-style-type: none"> ○ Antecedentes penales ○ Entrenamiento de trabajo ○ Transporte ○ Cuidado de niños ○ No hay empleos ○ Currículum/experiencia ○ Necesita consejos sobre la carrera ○ Acceso a vivienda segura y asequible ○ Otro, especifique: _____ 	<ul style="list-style-type: none"> ○ Alquilo ○ Soy dueño/a ○ Vivo con familia/amigos ○ Refugio ○ Sin hogar ○ Otro, especifique: _____ 	 	<ul style="list-style-type: none"> ○ Cuidado infantil privado ○ Guardería ○ Head Start ○ Escuela pública ○ Educación en casa ○ Escuela alternativa ○ Escuela para necesidades especiales
Nivel de educación que mis padres completaron	¿Alguna vez ha usado un préstamo de payday/title?	¿Tiene cuentas bancarias?	¿Tiene la vivienda necesaria?	¿Es padre/madre único/a?	¿Dónde aprendió las capacidades para ser padres?
<ul style="list-style-type: none"> ○ No acabaron la escuela ○ Título de secundaria ○ Algo de universidad ○ Título universitario 	<ul style="list-style-type: none"> ○ Sí ○ No <p>Cantidad de deuda a corto plazo: \$_____</p>	<ul style="list-style-type: none"> ○ Cuenta corriente ○ Cuenta de ahorros ○ Préstamo 	<ul style="list-style-type: none"> ○ Sí ○ No 	<ul style="list-style-type: none"> ○ Sí ○ No 	<ul style="list-style-type: none"> ○ Mis padres/familia ○ Amigos ○ Aprendí solo/a ○ Clases para padres de familia

Más sobre usted:

Su seguro médico es:	Sus dependientes reciben seguro de:	¿Tiene seguro dental? Sí / No (Marque uno)	¿Tiene seguro de visión? Sí / No (Marque uno)
<ul style="list-style-type: none"> ○ Seguro privado ○ Accesible por el trabajo ○ VA (de veteranos) ○ Medicare 	<ul style="list-style-type: none"> ○ Mi seguro médico ○ Medicaid ○ FAMIS ○ CHIP ○ Otro 	¿Tiene dificultades de salud mental? Sí / No (Marque uno)	¿Problemas de salud mental afectan a su familia? Sí / No (Marque uno)
Si marcó que sí en cualquiera de las preguntas sobre la salud mental, por favor marque todas las que se apliquen a usted y su familia:			

<input type="radio"/> Medicaid <input type="radio"/> Otro <input type="radio"/> No tengo seguro	<input type="radio"/> No cubiertos	<input type="radio"/> Ansiedad <input type="radio"/> Síndrome de esposo/a maltratado/a <input type="radio"/> Trastorno bipolar <input type="radio"/> Otra condición o trastorno: (Especifique) _____	<input type="radio"/> Depresión <input type="radio"/> Trastorno de Estrés Postraumático <input type="radio"/> Trastorno alimenticio
¿Cómo consigue información pública?:	¿Tiene transporte fiable?	?Alguna vez ha sido víctima de abuso doméstico? Sí * / No (Marque uno)	¿Alguna vez ha oído del Family Resource Center Domestic Violence Program (Programa de Recursos sobre la Violencia Doméstica para Familias? Sí / No (Marque uno)
<input type="radio"/> Smart Phone <input type="radio"/> Computadora en el trabajo/de amigos/de la familia <input type="radio"/> Biblioteca <input type="radio"/> Acceso al internet en casa <input type="radio"/> Teléfono de casa <input type="radio"/> Otro, especifique: _____	<input type="radio"/> Sí, propio vehículo <input type="radio"/> Sí, transporte público <input type="radio"/> Sí, vehículo compartido <input type="radio"/> Sí, vehículo contratado <input type="radio"/> No tengo transporte fiable	* ¿Alguna vez ha recibido servicios legales a causa del abuso doméstico? Sí / No (Marque uno)	* ¿Cuál agencia proveyó los servicios legales? _____
		* ¿Sus hijos alguna vez han recibido servicios a causa del abuso doméstico? Sí / No (Marque uno)	* ¿Cuál agencia proveyó los servicios de apoyo? _____

Necesidades/Preocupaciones

Por favor ponga en orden de importancia sus necesidades o preocupaciones A = Máximo, C = Mínimo	Obstáculos para conseguir ayuda para estas necesidades/preocupaciones.	Antes de hoy, ¿alguna vez había oído de STEP? Sí / No (Marque uno)
A.	<input type="radio"/> Son muy caros los servicios profesionales. <input type="radio"/> No califico para servicios.	¿Ha recibido o recibe actualmente servicios de STEP? Sí * / No (Marque uno)
B.	<input type="radio"/> No sé adónde buscar servicios. <input type="radio"/> Los servicios no son disponibles en mi zona.	* Si marcó que sí, ¿cuál programa de STEP le proveyó estos servicios? _____
C.	<input type="radio"/> Orgullo/No quiero pedir ayuda. <input type="radio"/> Mala experiencia anterior con proveedor de servicios.	

Appendix G: STEP Survey Cards

<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 	<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 
<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 	<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 
<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 	<p>What is important to YOU?</p> <p><i>Tell us which services are needed the most by filling out this survey online and help make your community a better place. Your answers are anonymous but your opinion is important!</i></p> <p>http://www.stepincva.com/news-and-events/help-guide-our-future</p> 

Appendix H: Virginia Economic Development Partnership Employment Statistics

Locality	Date	Civilian Labor Force	Employed	Unemployed	Unemployment Rate	Underemployment Rate	Underemployed
Franklin Co.	q1 2018	26,248	25,342	906	3.5	4.5	1,174
Henry Co.	q1 2018	22,819	21,811	1008	4.4	12.5	2,854
Patrick Co.	q1 2018	7,338	6,961	377	5.1	12.5	918
Franklin Co.	q2 2018	26,748	25,831	917	3.4	4.2	1,113
Henry Co.	q2 2018	22,714	21,738	976	4.3	11.9	2,704
Patrick Co.	q2 2018	7,363	7,051	312	4.2	11.9	877
Franklin Co.	q3 2018	26,368	25,629	739	2.8	4.3	1,126
Henry Co.	q3 2018	21,960	21,139	821	3.7	10.4	2,282
Patrick Co.	q3 2018	7,072	6,827	245	3.5	10.4	735
Franklin Co.	q4 2018	26,615	25,914	701	2.6	3.6	945
Henry Co.	q4 2018	22,449	21,712	737	3.3	9.1	2,052
Patrick Co.	q4 2018	7,151	6,914	237	3.3	9.1	654

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